

2023 ANNUAL REPORT

GET TO KNOW YOUR VISITOR WHOWEARE

Mission

Visit York County exists to raise the profile and boost the economy of York County, SC through tourism and destination marketing while also contributing to the quality of life for residents. Our team leads strategic marketing efforts to educate, inspire, and inform potential visitors with the resources to make the most of their trip.

Together with a vibrant hospitality community and our public and private partners, Visit York County works to drive powerful visitor spending that contributes to a thriving local economy.

Focus Areas

ncrease York County Accomodations & Hospitality Tax

Market all of York County as a tourism destination

Support the success of York County businesses

Enhance and support the visitor experience

Budget Breakdown

82% of total revenue is generated from hotels.

The revenue generated from **Destination Marketing Fees** paid by hotel guests is VYC's primary funding source.



On behalf of Visit York County and our executive leadership, thank you for your support of our organization which allows us to drive economic impact through destination marketing and visitor spending. Together with our community partners, the Visit York County team has reached an unprecedented number of visitors, and we have no plans of slowing down. We continue to stay rooted in our community while remaining innovative and adapting to the needs of an ever-evolving toursim industry. There has never been a better time to visit York County, and our team looks forward to continuing to make an impact for visitors, residents, and businesses alike.

Andy Clinton, President & CEO of Visit York County

Top Origin MSA







Under 18 (21%) 65+ (18%)

1.2 days



Overall Value, Destination Weather, **Nature Accessibility**



The Tourism Life Cycle

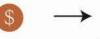
It starts with a visit. Visitors help fuel our economy.



Incoming Money from Visitors



Neutral Money from Locals



Outgoing Money Locals Traveling Elsewhere

Leisure Visitors

Sports & Events Visitors

Travel as attendees of events secured through Visit York County and Rock Hill PRT's partnershi

Eat & Drink Local Attend Local Events

More Visitors Means



Increased Livability

Sustainable Community Development Ecosystem

Business Support, Entrepreneurship & Workforce Development; Quality of Life & Destination Development, Job Growth & Influx of New Business, Destination Marketing & Tourism







Visit York County and Rock Hill Parks, Recreation, and Tourism hosted a record number of events in 2023 generating nearly \$111 million in local spending, a 14% increase from the previous year.



York County hotels saw unprecedented year over year growth with increases in average daily rates and total room nights sold.

\$110.9M

Direct Event Spending

Up 14.5% from 2022

\$34.1M 1.3k \$14M Jobs

Visitor Food & Beverage Spending Supported

Up 34.8% from 2022

Direct State & Local Tax Revenue

> Up 12% from 2022

487K Event Attendees

Up 9.7%

from 2022

\$110.9M \$96.6M Direct Event Spending (2019 - 2023) \$72.2M \$60.6M \$50.5M

Events that contributed most significantly to economic impact in 2023 include the ACL World Championships, NCAAU Spring Nationals, Adidas 3SSB Boys Palmetto Road, Under Armour- UAA Session II, and Big Shots.



Rock the Winds

In March 2023, hundreds of esports athletes and attenedees descended upon Carowinds for a new event dubbed, "Rock the Winds." Created by Visit York County, Winthrop University, and Carowinds, the first annual esports competition featured top talent from around the country including 12 of the top 100 players in the world. Visit York County looks forward to partnering with Winthrop University and Carowinds to grow the event in 2024.



















Preferred Hotel Partners

251k

Event Hotel Room Nights Up 14.1% from 2022

\$26.3^M

Event Overnight Visitor Lodging Spending 60.4%

Hotel

\$98

Average Daily Rate Up 3% over 2022

Hotel Room Estimated Revenue

Preferred Hotel Program

Made possible through a partnership between Visit York County and Rock Hill Parks, Recreation & Tourism, Preferred Hotel properties represent a standard of quality for visitors in York County, SC.

"The team at Visit York County works day in and day out to bring diverse, large events to this area. Our participation in Visit York County's Preferred Hotel Program supports our common goal to ultimately attract more visitors."

KC Udani

President, Swami Hospitality Group



DESTINATION MARKETING KEYINITIATIVES

In an effort to amplify York County's story, Visit York County pitches stories and works to garner destination coverage. Through an innovative social media strategy, digital advertising campaigns, and partnerships with travel writers, Visit York County continues to reach new audiences with area information.

Awareness Building Tactics

Search Engine Marketing • Social Media Advertising Display Advertising • Media Relations









Social Media Followers

Social Media Impressions
109% Increase from 2022 Website Page Views
112% increase from 2022

69 15k

Media Placements

YoCo Buzz Subscribers

→ Social media impressions & website page views more than doubled in 2023



Unified Destination Marketing

A Collaborative Approach

At the end of 2023, Visit York County, York County Economic Development, and the York County Regional Chamber Foundation entered into a formal partnership to establish a unified destination brand that resonates with visitors, industries, residents, and employers. The aligned marketing approach aims to maximize resources and elevate the county's appeal while forwarding the strategic priorities of each organization. More about the project will be unveiled in 2024.

Visit York County's Destination & Relocation Guide reached a national audience in 2023. Through a partnership with York County Economic Development, the annual publication served as a resource not only for visitors, but also for potential residents and businesses.

Total National Circulation 30k





Visit York County's YoCo Brew Trail continued to grow in 2023 and serve as a major tourism draw. In an effort to enhance support of local craft breweries, Visit York County hosted several roundtable forums to address barriers to growth and a path for industry improvement.

In 2023, Visit York County hosted the most successful YoCo Taste Trail Week to date with more participating restaurants, media coverage, and patrons than ever before. The week-long initiative kicked off with a live-action cooking competition featuring two renowned York County chefs.

25k

22

Participating Restaurants

Media

YoCo Taste Trail Week Menu Views **Partnerships**





4.5k**Passports** Distributed YoCo Brew Trail





South Carolina State Chef Ambassador, Chef Rob Masone

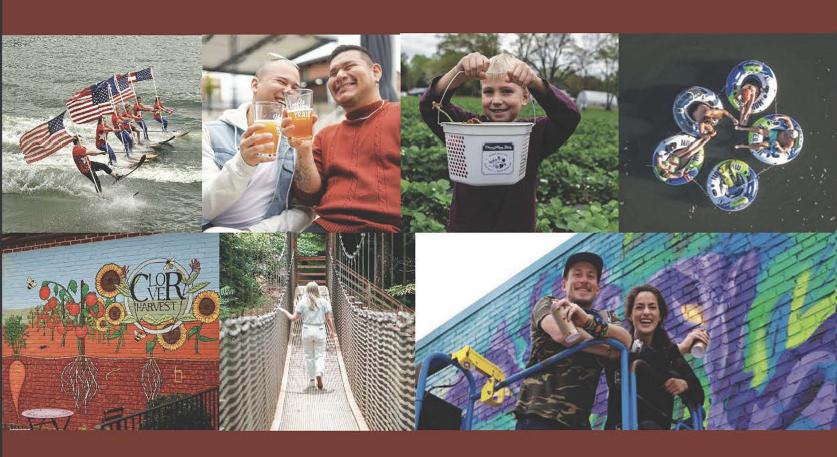
Following a joint nomination supported by the Olde English District and Visit York County, Chef Rob Masone was honored as one of three South Carolina State Chef Ambassadors. Throughout the year, Masone represented the state at media events, food festivals, and other forums.

Rob Masone. "I hope to inspire those to follow their culinary passions whether at hom



Visit York County.com





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