**Los Cabos A Five-Phase Approach to Reopening**

Our top priority is the health and wellbeing of travelers, their loved ones and our community. We take this responsibility very seriously and are doing everything we can to keep them safe and healthy.

To ensure the wellbeing of all travelers, Los Cabos has developed a transformative five-phase reopening plan centered on consistent strict standards that facilitate a safer travel environment.

**Health and Safety Measures:**

* **Created health and safety guidelines consistent with health authorities**
* **Developed a layered approach** with united support from all travel partners to reinforce hygiene, cleaning, traveler physical distancing, and the use of personal protective equipment (PPE)
* **Implemented standardized health screening protocols** at the airport and port.
* **Partnered with travel providers to obtain a “Clean Point” (Punto Limpio) certification** offered by the Mexico federal government to strictly adhere to hygiene protocols.
* **Enforced a flexible travel policy** across all hotel properties
* **Streamlined the communication protocols** between hotel, suppliers, and local authorities

**Five-phase Reopening Plan:**

1. Limit travel activity with focus on the implementation of health and safety guidelines.
2. Reopening of the international terminal at the airport and gradual recovery of international arrivals.
3. Recovery of national and international arrivals, specially reservations that were previously postponed.
4. Return of leisure travelers and groups from international destinations. Recovery of 60% of bookings projected by EOY.
5. Restore of 60% of air connectivity along with 80% of bookings.

A transformative and safer way of traveling and leave the destination better than before.