**Los Cabos Reopening Plan**

**Flexible Reservation Policy**

**May 2020**

As the travel and tourism industry adapts to a new reality, Los Cabos is committed to supporting all travelers during their journey and has launched a more flexible reservation policy.

We encourage guests to maintain an open dialogue with hotels and time share hosts to address any concerns and modify reservations when needed.

At this time, the majority of properties in Los Cabos offer flexibility in reservations to give travelers more peace of mind when booking and traveling to the destination:

* **Flexible Reservation Policy**

Hotels properties and time shares are working with impacted guests to find alternative times according to their needs, current travel restrictions, and the COVID-19 outlook. Each hotel has specific guidelines, so travelers are encouraged to speak to a representative of the hotel to discuss their options.

* **Keep the average hotel rate unchanged**

Los Cabos is keeping the average hotel rate unchanged across all hotel properties and time shares in the destination.

While it is not clear when international travel will resume, the Los Cabos Tourism Board is committed to continue supporting all travelers and working hand in hand with hotel properties, local authorities, and travel operators to ensure a safer travel environment.

For additional information, please contact the hotel property/time share directly to review the eligibility terms. For general inquiries, you can contact the Los Cabos Tourism Board at [covid19@visitloscabos.travel](mailto:covid19@visitloscabos.travel).