For Immediate Release

Salt Palace Convention Center Hires

New Guest Relations Manager

Salt Lake City, UT – The Salt Palace Convention Center has hired Chance Thompson to fill the recently-vacated position of Guest Relations Manager. Thompson comes to the facility from the St. Regis Deer Valley in Park City where he held several positions, including Group Rooms Coordinator, Sales Reporting System Analyst and Group Sales Coordinator. His extensive customer service background and social media savvy will help advance some of the new initiatives outlined for this position.

His duties include managing the 10-person Host team, managing the social media for the Salt Palace and overseeing the efforts at South Towne and the Salt Lake County Equestrian Park, all SMG-managed facilities. He also is in charge of producing several in-house publications and client services publications. As a standing member of the Employee Action Committee, he coordinates all donations of products left over from facility events to local charities and schools.

Thompson has a Bachelor of Science degree in Business Administration from the University of Montana with a focus on Entertainment Management. While attending school, he worked in the hospitality industry and was co-founder of a live event production company.

He resides in Park City and is an avid alpine skier, hiker, mountain biker and backpacker. He enjoys watching college and professional basketball and is a huge fan of the Denver Broncos.

Thompson filled the position that became available when his predecessor was promoted to Director of Communications & Public Relations. He is part of that newly-created department.

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