

RUFUS DU SOL ATLANTIC CITY BEACH 2026 ACCESSIBILITY (ADA) GUIDE

Rufus Du Sol Atlantic City Beach welcomes all people with disabilities. We are continuously striving to enhance our efforts to ensure access to event amenities without limitations based on abilities.

Please read this informational guide thoroughly before sending an inquiry email. For any accessibility-related questions not answered in this guide, please email us at rufusdusolac-ada@tenfiftyent.com. We welcome and encourage all feedback and suggestions from our guests with disabilities. We will do our best to assist you and address your accessibility needs.

WHEELCHAIR ACCESSIBILITY

The venue is navigable for guests with mobility disabilities. The event is held on a beach which is made up of sandy terrain. There are accessible routes connected throughout the venue including entrances, stages, accessible viewing areas, vendors, and all other activity areas.

Guests must navigate the event grounds between stages on their own or with the support of a companion, as the event does not offer transportation between stages. If you need assistance finding your most accessible route around the event, please visit us at the Accessibility Services Hub.

We encourage all guests with mobility disabilities to utilize personal forms of transportation, including wheelchairs and scooters. Crutches, walkers and canes are also permitted. If you need to recharge your motorized mobility device or other medical equipment, you may do so at the Accessibility Services Hub. Guests

should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20 amp circuit.

We will not be providing wheelchair or scooter rentals.

ACCESSIBLE ENTRY

The accessible entrance will be located at the Ohio Avenue entrance on the Atlantic City Boardwalk (near Caesars and Ballys). Guests with disabilities and up to one companion may use this entrance to safely enter the venue. Please visit the Accessibility Services Hub immediately after entering the event to request the accessible accommodations and services you need.

ACCESSIBILITY SERVICES HUB

Please Note: You must stop here to get your accessibility wristband. This wristband is free of charge and will grant you access to the accessible services required on account of a disability or injury. There is no accessibility pre-registration before the event - this is all done onsite at the event. There is not an “accessibility ticket” that needs to be purchased in order to utilize accessibility services at Rufus Du Sol Atlantic City Beach.

The Accessibility Services Hub is conveniently located next to the information tent, right beside the platform, once you enter the venue through the ADA entrance.

The exact location of this hub will be labeled on the event map when it is released. At this location, you can:

- Learn about accessibility services and receive answers to your questions
- Receive an accessibility wristband
- Effective Communication check-in
- Register service animals

Wristband Policies

- Accessibility wristbands are valid for the duration of the event.
- DO NOT remove your wristband for the duration of the event.
- One (1) accessibility companion wristband will be issued per guest with a disability.

If a person with a disability wishes to change their companion, they can obtain a new accessibility companion wristband by returning the formerly used companion wristband to the Accessibility Services Hub, where it will be replaced. We are unable to reissue any accessibility wristbands unless the original wristband is brought back to us to be reissued.

ACCESSIBLE VIEWING AREAS

There will be an accessible viewing area made available to guests with disabilities and their one companion at the mainstage viewing area. For more information on how to gain access to this area, please visit us at the Accessibility Services Hub.

Accessible Viewing Area Policies:

- Companions may be asked to stand in the back of the viewing area if capacity is reached.
- Viewing Areas are non-smoking.
- Guests are not allowed to save spots.
- If a guest or companion is not-present for longer than 30 minutes, their spot will be given to another guest with a disability
- Do not block the view of the guests behind you.
- All seating is first come, first served.

SERVICE ANIMALS

Service animals are permitted throughout the venue. However, emotional support animals, therapy animals, companion animals, and pets are not permitted into the event. Any animal whose task is to provide protection, emotional support, well-being, comfort, or companionship is not considered a service animal and will not be allowed into the venue. Only service animals that have been individually trained and are under the proper care of their owners will be allowed within the premises.

The following guidelines must be followed:

- All service animals must be verified by the Accessibility Coordinator or Manager before entering the event venue.
- Service animals must remain by the handler's side at all times and must be harnessed, leashed, or tethered.
- Service animals must be housebroken and should use the service animal relief area.
- Anyone bringing an animal will be responsible for and liable for any damage or injury caused by the animal.
- All service animals must receive a service animal credential at the entrance prior to entering the venue.

We ask that you do not leave your animal in your car while you're attending the event, as vehicles without active air conditioning may become too hot and unsafe for any animal.

EFFECTIVE COMMUNICATION REQUESTS

We accept requests for any of the following services:

- ASL Interpretation
- Other forms of Effective Communication (such as: live captioning, large format print/braille literature, guided tours for guests with visual disabilities, assistive listening devices, or any other accommodation not listed)

To ensure adequate time for planning, requests for these services should be made **no later than 30 days before the event**. While we will strive to accommodate requests submitted less than 30 days prior to the event, we cannot guarantee fulfillment after the cutoff date. The cutoff date for this event is August 21st, 2026. To submit a request, please fill out the [2026 Effective Communication Request Form](#).

Once you arrive, please check-in at the Accessibility Services Hub to be connected with our interpreting team.

ADDITIONAL INFORMATION

- **First Aid:** We have several First Aid locations throughout the venue, noted on the event map. Professional medical staff can provide assistance to your medical needs at these locations.
- **Special Dietary Needs:** The event will have food vendors that provide gluten-free, vegan and dairy-free dietary options. For those with special dietary needs beyond what will be offered at the event, please fill out the [Dietary Restriction Form](#).
- **Prescription Medications:** All prescription medications must be in the original manufacturer container with your name on it, which matches your government-issued photo ID. Please only bring a sufficient amount of medication for the duration of the event. Your medications must be cleared by the medical team at the event entrance.

COMMENTS, QUESTIONS & SUGGESTIONS

Rufus Du Sol will consider requests by guests with disabilities for reasonable modification of event policies, practices or procedures, or for auxiliary aids and services that will permit the guest equal enjoyment of the goods and services offered at the event. We encourage you to make any such request as far in advance as possible to enhance our ability to evaluate and fulfill the request.

To help us continually make our event more accessible, we encourage you to contact us at rufusdusol-ada@tenfiftyent.com for any of your accessibility-related

needs. Additionally, if you have any questions about our accessible policies or services, please don't hesitate to reach out to us.

We hope you find this guide informative, we look forward to seeing you at Rufus Du Sol!