DAYTONA BEACH

Visitor Profile and Economic Impact ReportApril 2024 - March 2025







METHODOLOGY



Data Collection:

From April 1, 2024, to March 31, 2025, **2,402** visitors were interviewed in person at various locations including local hotels, the airport, public areas, downtown, and special events. The interviews captured feedback from all visitor types, including those staying in paid accommodations, unpaid accommodations, and day trippers.

- 1,501 interviews were completed by visitors staying in *paid* accommodations.

Economic Impact:

Economic impact figures are based on all visitor types, including those staying in paid accommodations, unpaid accommodations, and day trippers.

Visitor Profile:

Visitor Profile results represent <u>only</u> visitors staying overnight in <u>paid</u> <u>accommodations</u>, referred to as "paid visitors" throughout the report.

Note: The sampling error for a sample size of 2,402 is $\pm 2\%$ points given a 95% confidence level. That is, we are very certain (95%) that the results in our Visitor Profile Study are within 2% points of the "true" value on a quarterly basis.





ANNUAL SNAPSHOTI









3,279,300

3,074,100

\$2,456,635,200

\$3,021,661,200

Total Visitors Room Nights Direct Spending² Economic Impact³

¹Sources: Smith Travel Research, Key Data, and DSG Visitor Tracking Study

²Including spending on accommodations, transportation, groceries, restaurants, shopping, entertainment, and other expenses ³Economic impact figures reflect all visitor types and are specific to the Halifax Area, a subset of Volusia County. Due to the area's small geographic size, some spending may result in economic leakage into surrounding areas of the county.





THE VALUE OF TOURISM¹

From April
2024 through
March 2025,
visitors to the
Daytona Beach
area:

generated **\$24,507,893** in Tourism Development and Convention Develop Taxes (paid by overnight visitors)



supported 24,550 local jobs, resulting in \$909,771,400 in wages and salaries



generated a net tax benefit of \$75,682,600 to county government



Every **134** visitors supported a local job in the Daytona Beach area



Visitors to Daytona Beach area saved each local household **\$1,134** in local taxes



¹These figures are specific to the Halifax Area, not all of Volusia County.



ANNUAL SNAPSHOT: METRICS

Economic impact figures reflect all visitor types. These figures are specific to the Halifax Area, and do <u>not</u> include all of Volusia County.

COMBINED





53.3%

\$161.45

\$86.05

Occupancy

Average Daily Rate Revenue Per Available Room

HOTELS*









\$88.54

Occupancy

Average Daily Rate Revenue Per Available Room





Occupancy



\$214.81

Average Daily Rate



\$59.02

Revenue Per Available Room



*Hotel source: Smith Travel Research

**Vacation rental source: Key Data





EXECUTIVE SUMMARY







PAID VISITOR PROFILE



16%

First-time Visitor



42

Median Age



\$2,796

Total party spend per trip



5.1

Length of Stay



3.0

Travel Party Size



37%

Travel as a couple



29%

Travel with children



April 2024 - March 2025

MAIN REASONS, OTHER DESTINATIONS CONSIDERED, AND TYPES OF TRIPS

What was your main reason for taking this trip to the Daytona Beach area?*



Vacation/leisure trip 68%



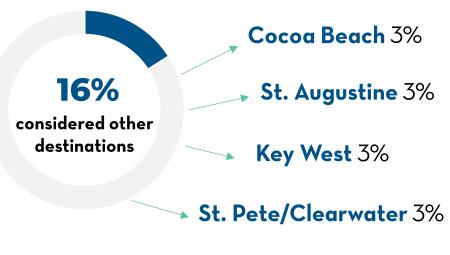
Special occasion/event



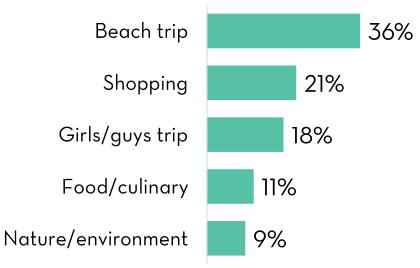
Visit friends/family 47%



Sporting event 8%



Most common types of trips





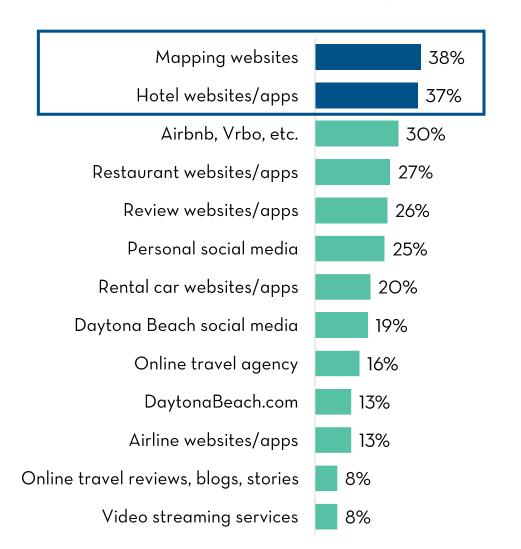


TRIP PLANNING WINDOWS AND SOURCES*

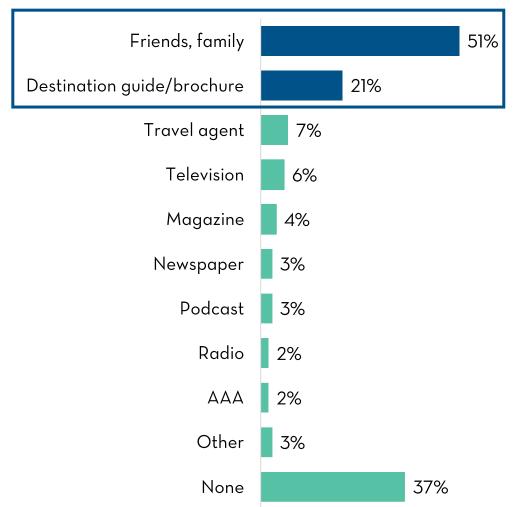
Online sources to plan trip or during stay:







Offline sources to plan trip to the Daytona Beach area:



downs & st. germain



April 2024 - March 2025

TOP SOURCES OF ADVERTISING EXPOSURE*

31% of all paid visitors noticed advertising
Of those, 71% were influenced by the ads to come to Daytona Beach



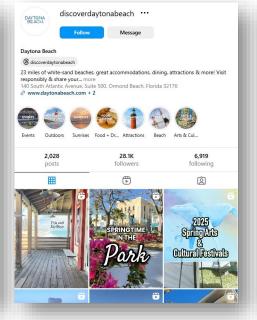
Personal social media

48%



Travel/destination guide

46%



Daytona Beach's social media

38%



Online article
31%



Traveler reviews/blogs

22%



*Only asked to those visiting for a special event, sporting event, or vacation/leisure. Multiple responses permitted.

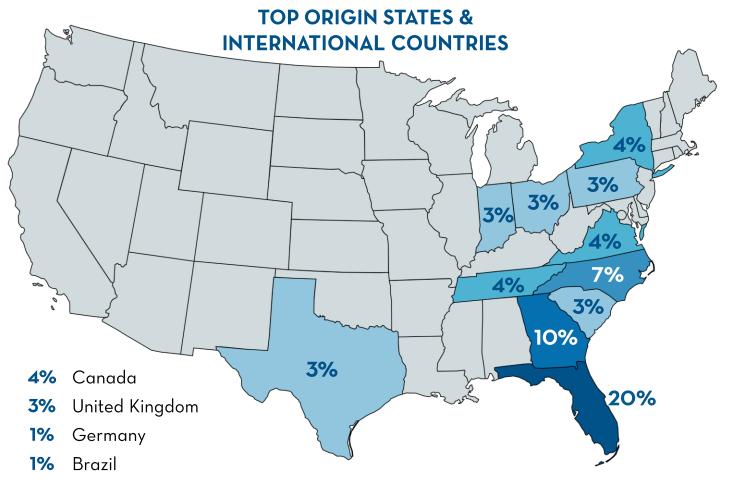






TOP VISITOR ORIGINS

All top 7 origin markets were consistently in the top 25 website traffic markets (April 2024 - March 2025), highlighting alignment between online interest and actual visitation - useful for targeting marketing efforts in certain markets.**



TOD ODICINIA A DIVETOR	
TOP ORIGIN MARKETS*	Percent
✓ Atlanta	9%
✓ Orlando-Melbourne	7%
✓ New York	5%
✓ Tampa-St. Petersburg	5%
✓ Jacksonville	3%
✓ Miami-Fort Lauderdale	3%
✓ Raleigh-Durham	3%

*Sources: DSG Visitor Tracking Study and Zartico



April 2024 - March 2025



^{**}Sources: DSG Visitor Tracking Study and Google Analytics

TOP VISITOR ACTIVITIES*



Beach 84%



Dining out 78%



Shopping 58%



Visit friends/relatives 49%



Visited a park 27%



Bars, nightclubs
27%



Visited an attraction 26%



April 2024 - March 2025

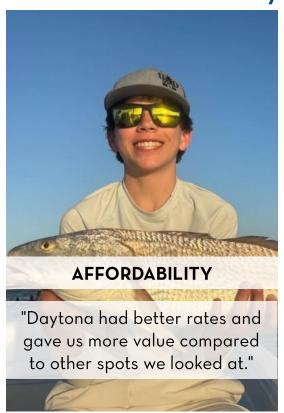


TOP REASONS FOR CHOOSING DAYTONA BEACH

Why did you choose Daytona Beach over the other destinations you considered?*



"Between the racetrack, local events, and all the things to do, Daytona just had more to offer."









*Open-ended responses

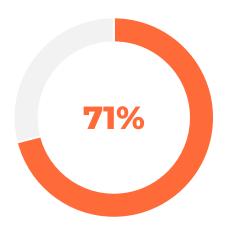


SATISFACTION STATISTICS



HIGHLY SATISFIED

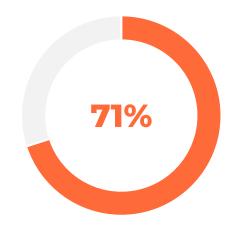
70% of visitors reported being very satisfied with their experience



DEFINITELY RETURN

71% of visitors said they would definitely return to Daytona

Beach area



DEFINITELY RECOMMEND

71% of visitors would definitely recommend the area to friends and family over other vacation areas



NEGATIVE PERCEPTION*

12% of visitors had a negative perception of the area

*Main reasons: Unhoused people, party town, traffic, construction, etc.





DETAILED FINDINGS







STUDY OBJECTIVES: VISITOR JOURNEY

Pre-Visit

Travel Party Profile Trip Experience Post Trip Evaluation

- Planning and booking cycles
- Planning sources
- Reasons for visiting
- Types of trips
- Recall of destination messaging
- Advertising influence on visitation
- Reasons for choosing

- Visitor origin
- Travel party size
- Party composition
- Visitor profile
- New/returning visitors
- Mode of transportation
- Multi-destination trip
- Accommodations
- Visitor activities
- Length of stay
- Visitor spending

- Satisfaction with the Daytona Beach area
- Likelihood of returning
- Likelihood of recommending
- Negative perceptions
- Improvement suggestions





TRIP PLANNING CYCLE: PRE-VISIT



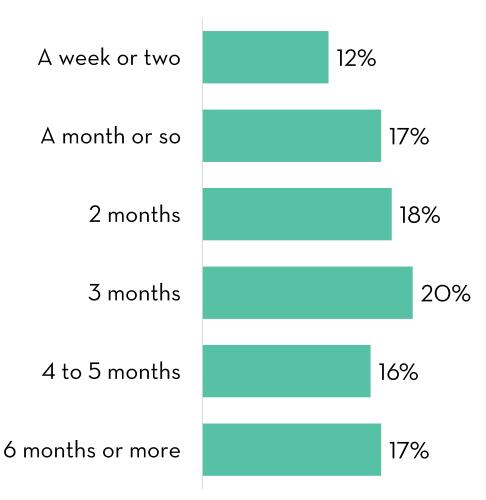




TRIP PLANNING CYCLE*

How far in advance did you plan this trip to the Daytona Beach area?

- Paid visitors to Daytona Beach have long trip planning windows, as 71% planned their trip two or more months in advance
- The typical paid visitor plans their trip 55 days in advance





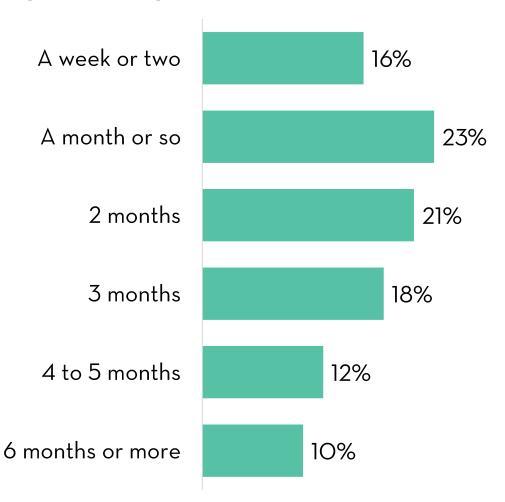


TRIP BOOKING CYCLE*

How far in advance did you book this trip to the Daytona Beach area?

 Likewise, the booking window for paid visitors to Daytona Beach is long, as over 3 in 5 booked their trip two or more months in advance

 The typical paid visitors book their trip 46 days in advance



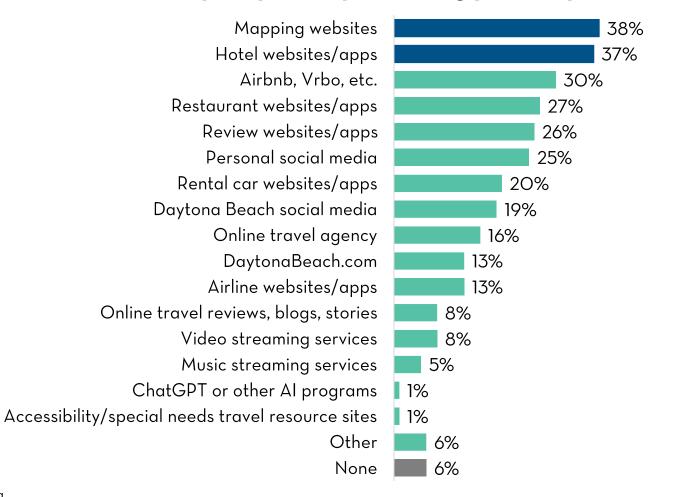




ONLINE TRIP PLANNING SOURCES*

Did you use any of the following online sources to plan your trip or during your stay?

 Nearly 2 in 5 of paid visitors used mapping websites/apps or hotel websites/apps to plan their trip





*Only asked to those visiting for a special event, sporting event, or vacation/leisure.

Multiple responses permitted.

** Other responses include timeshare websites, weather channel, travel show blog, etc.

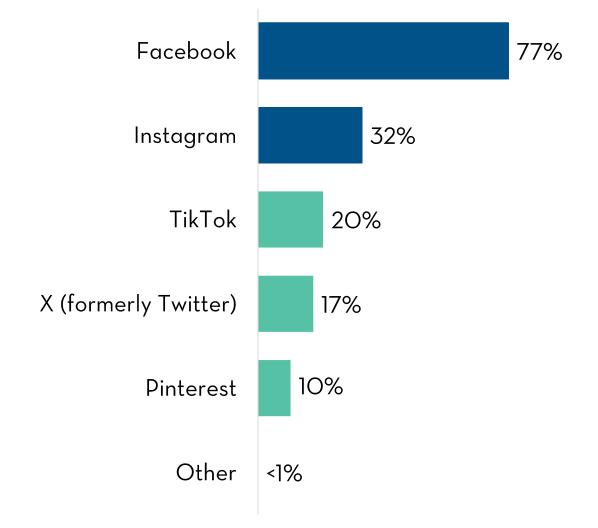


SOCIAL MEDIA PLANNING SOURCES*

Which social media platform?

Of the 19% of paid visitors who used
 Daytona Beach's social media to help plan
 their trip, nearly 4 in 5 used information
 from Daytona Beach's Facebook page to
 plan their trip or during their stay

Nearly 1 in 3 paid visitors used Instagram



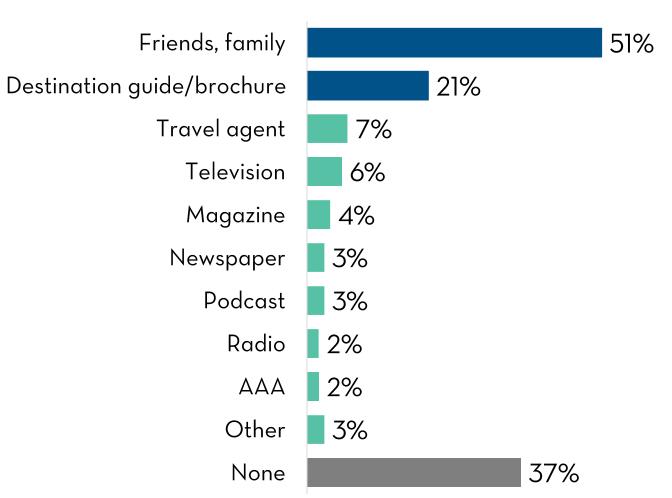




OTHER TRIP PLANNING SOURCES*

Did you use any other sources to plan your trip to the Daytona Beach area?

- At 51%, the top offline trip planning source was recommendations from friends and family
- Over 1 in 5 paid visitors used a destination guide or brochure
- 37% of paid visitors did <u>not</u> use any offline resources to help them plan their trip



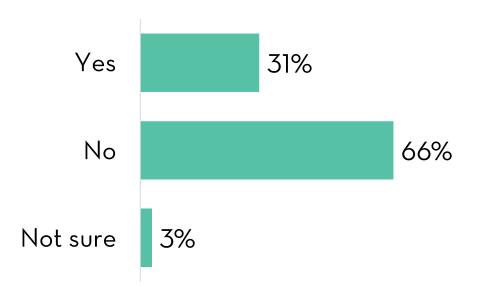




ADVERTISING AND PROMOTION RECALL*

Have you recently seen, read, or heard any advertising, promotions, or travel stories about the Daytona Beach area?

 31% of paid visitors recalled advertising, promotions, or travel stories about the Daytona Beach Area



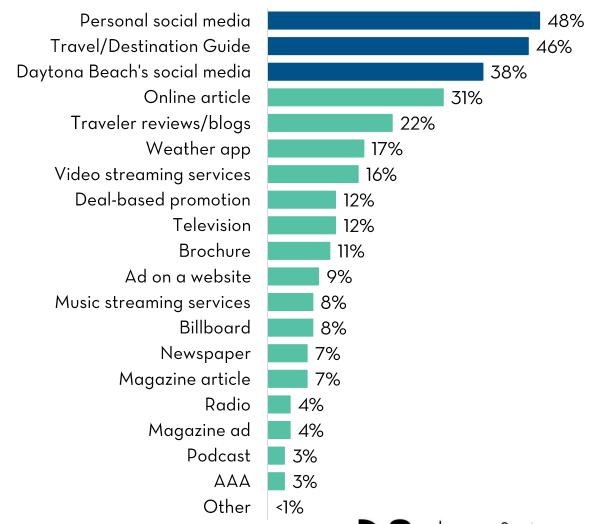




ADVERTISING AND PROMOTION SOURCES*

Where did you see this information about the Daytona Beach area?

- Of the 31% of paid visitors who recalled noticing advertising, promotions, or travel stories, nearly **half** saw them on their personal social media
- Another nearly half of paid visitors saw the information on a travel/destination guide
- Nearly 2 in 5 of paid visitors saw the information on **Daytona Beach's social** media





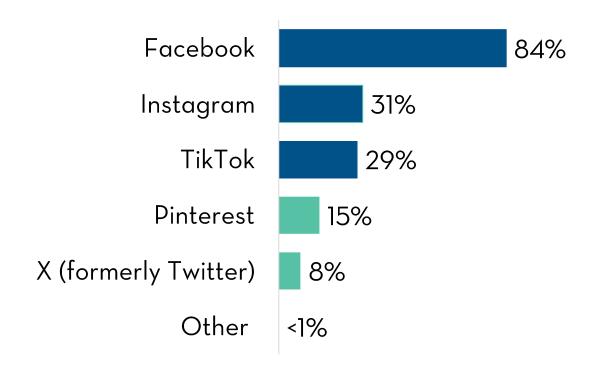


AD RECALL ON DAYTONA BEACH'S SOCIAL MEDIA*

Which social media platform?

Of the 38% of paid visitors who recalled seeing advertising, promotions, or travel stories on Daytona Beach's social media, over 4 in 5 recalled seeing them on Daytona Beach's Facebook

 Around 3 in 10 recalled seeing them on Daytona Beach's Instagram or TikTok



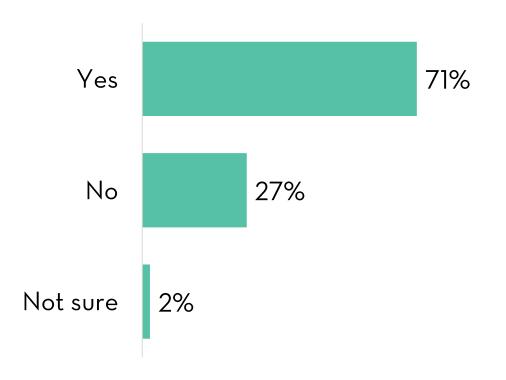




ADVERTISING INFLUENCE ON VISITATION*

Did this information influence you to come to the Daytona Beach area?

 Of the 31% of paid visitors who recalled noticing advertising, promotions, or travel stories, 71% were influenced to come to the area by it





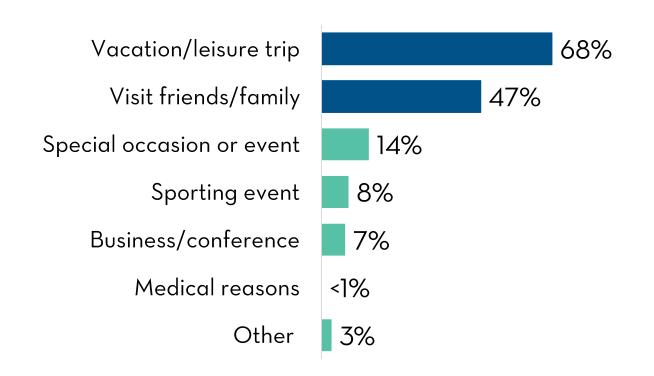


MAIN REASONS FOR COMING TO DAYTONA BEACH*

What was your main reason for taking this trip to the Daytona Beach area?

 Over 2 in 3 paid visitors came to Daytona Beach for a vacation/leisure trip

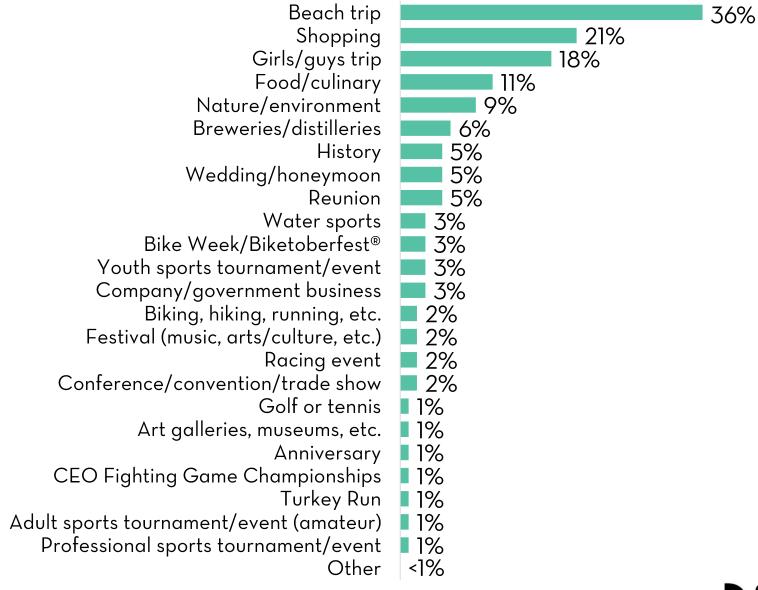
 Nearly half came to the area to visit friends/family







TYPES OF TRIPS*





downs & st. germain

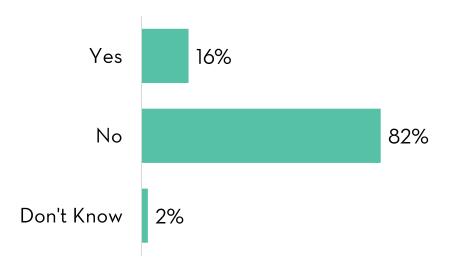
RESEARCH

*Multiple responses permitted.

CONSIDERING OTHER DESTINATIONS?*

Did you consider other destinations before choosing the Daytona Beach area for this trip?

 Over 4 in 5 paid leisure visitors did not consider other destinations before choosing the Daytona Beach area



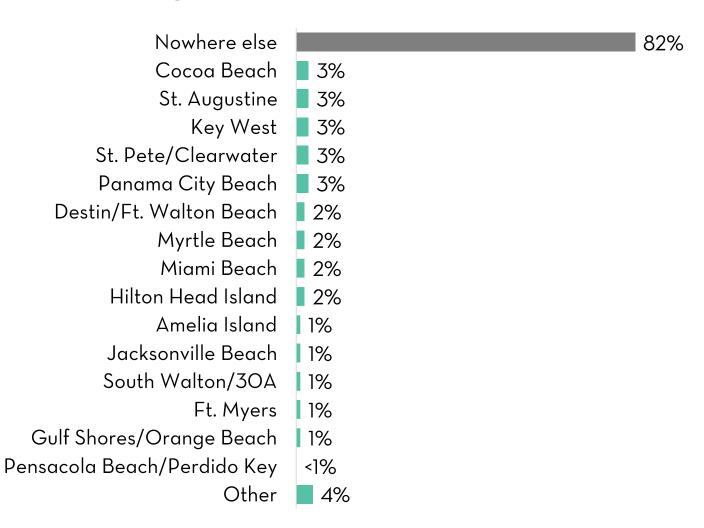




OTHER DESTINATIONS CONSIDERED*

Which other destinations did you consider?

 Of the 16% of paid visitors who considered other destinations, the top six were Cocoa Beach, St. Augustine, Key West, St. Pete/Clearwater, Panama City Beach, and Destin/Ft. Walton Beach







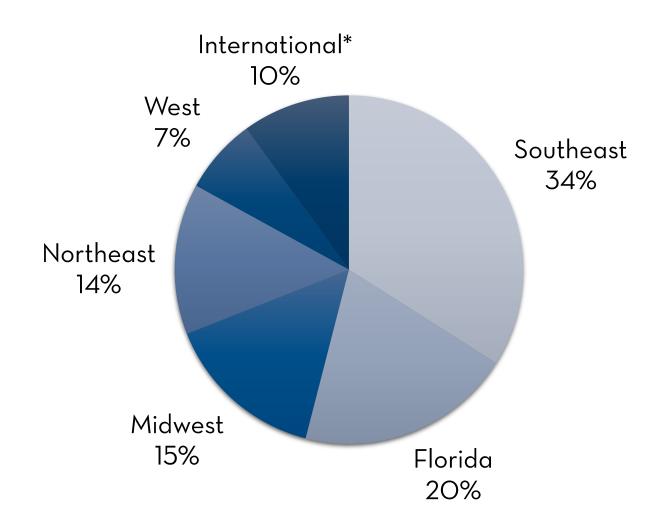
TRIP PLANNING CYCLE: TRAVELER PROFILE







REGION OF ORIGIN







TOP ORIGIN STATES

State	Percent
Florida	20%
Georgia	10%
North Carolina	7%
New York	4%
Tennessee	4%
Virginia	4%
Indiana	3%
Ohio	3%
Pennsylvania	3%
South Carolina	3%
Texas	3%







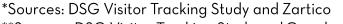
TOP ORIGIN MARKETS*

15 out of 16 top origin markets also ranked among the top 25 website traffic markets (April 2024–March 2025), highlighting alignment between online interest and actual visitation - useful for targeting marketing efforts in certain markets

	Market	Percent		Market	Percent
~	Atlanta	8%	~	Columbia, SC	2%
~	Orlando-Daytona Beach-Melbourne	7%	~	Dallas-Fort Worth	2%
~	New York	5%		Detroit	2%
~	Tampa-St. Petersburg	5%	~	Fort Myers-Naples	2%
~	Jacksonville	3%	~	Hartford-New Haven	2%
~	Miami-Fort Lauderdale	3%	~	Indianapolis	2%
~	Raleigh-Durham	3%	~	Nashville	2%
~	Charlotte	2%	~	Washington, DC-Hagerstown	2%







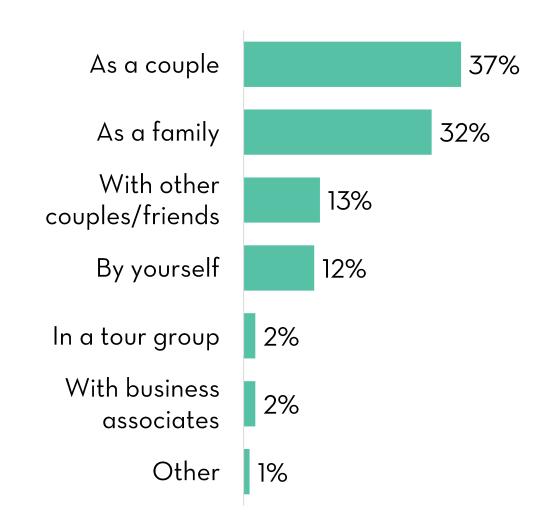
^{**}Sources: DSG Visitor Tracking Study and Google Analytics



TRAVEL PARTIES

On this trip, are you traveling:

- Nearly 2 in 5 paid visitors traveled as a couple
- Nearly 3 in 10 travel parties included children under the age of 20
- For paid visitors, the mean travel party size was 3.0



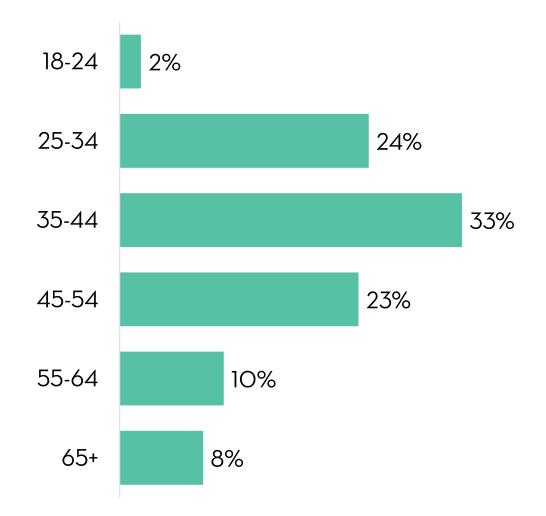




AGE

Which category best fits your age?

 The median age of paid visitors to Daytona Beach is 42, with 1 in 3 visitors aged 35 to 44 years old



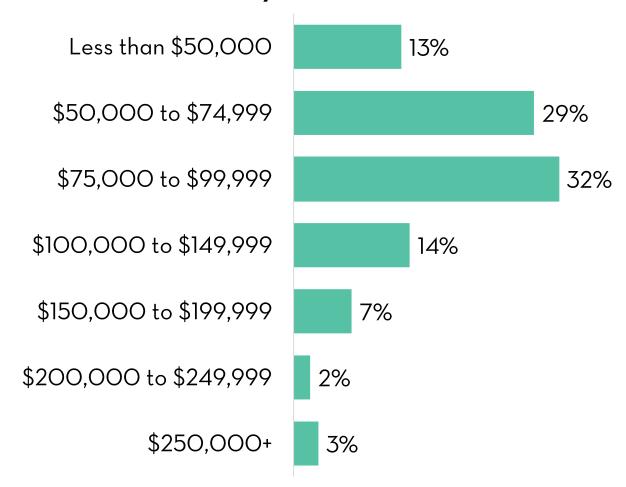




HOUSEHOLD INCOME

Which category best fits your total household income last year from all sources?

- Paid visitors to Daytona Beach had a median household income of \$81,200 per year
- 26% had household incomes over \$100,000



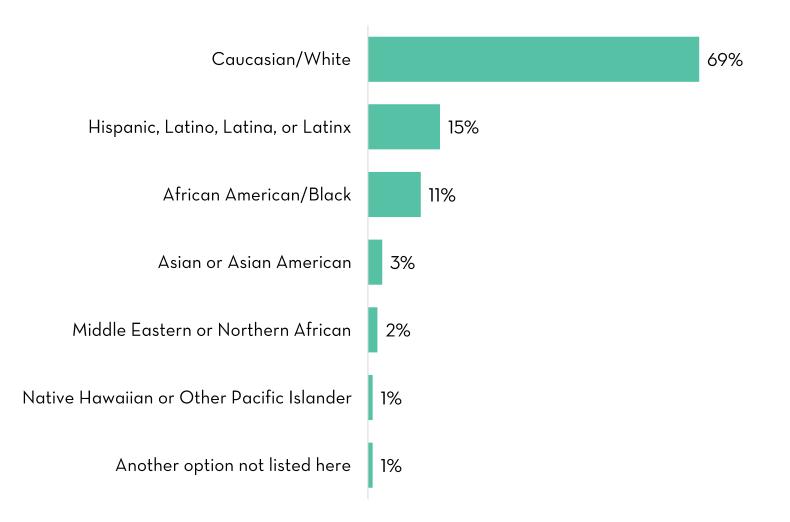




RACE/ETHNICITY*

How do you identify your race/ethnicity?

 The largest ethnicity group among paid visitors is Caucasian (69%), followed by Hispanic, Latino, Latina, or Latinx (15%), and African American/Black, (11%)



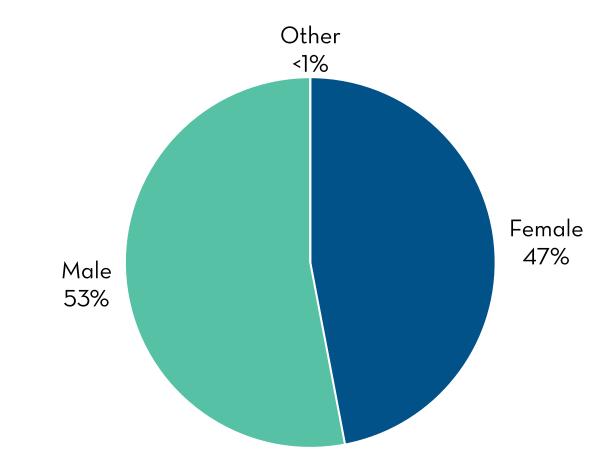




GENDER*

How do you identify your gender?

• 53% of paid visitors who agreed to participate in this survey are male



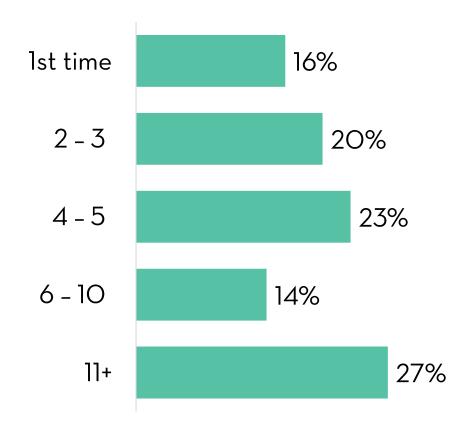




NEW & RETURNING VISITORS

Approximately how many times have you ever visited the Daytona Beach area?

- Over 1 in 6 paid visitors said this was their first time visiting Daytona Beach
- Over 1 in 4 had been to the area 11+ times







TRIP PLANNING CYCLE: TRIP EXPERIENCE



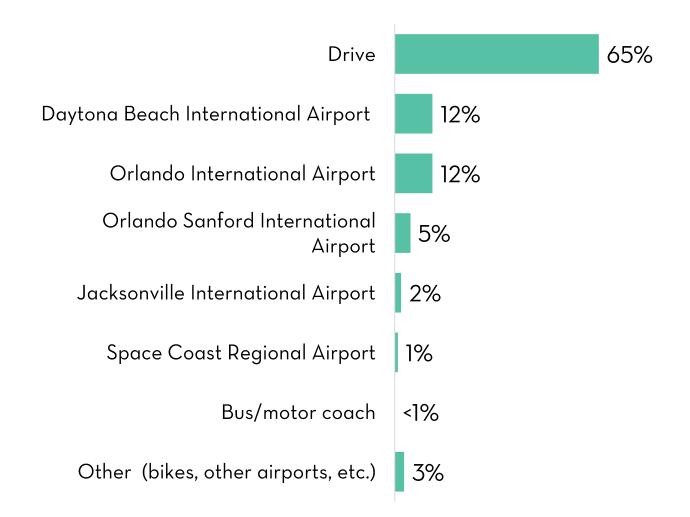




TRANSPORTATION*

What transportation did you use to get to the Daytona Beach area?

- Daytona Beach is a drive-market for most paid visitors, with nearly 2 in 3 choosing to travel by car
- 12% of paid visitors flew into the Orlando International Airport and Daytona Beach International Airport





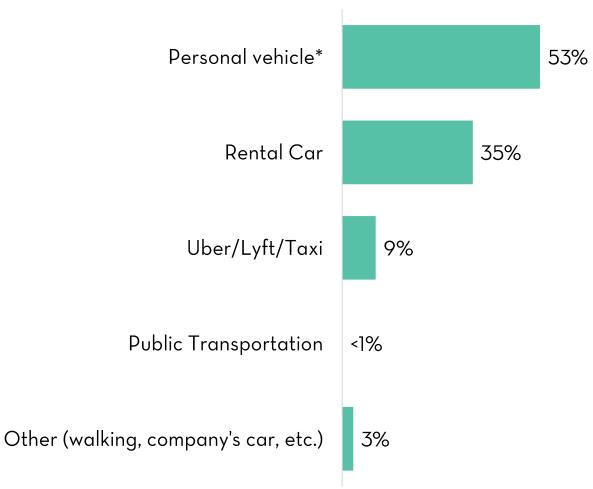


TYPE OF TRANSPORTATION WHILE IN THE AREA

What type of transportation did you primarily use while in the Daytona Beach area?

 Over half of paid visitors drove a personal vehicle* while in the area

• Over **1 in 3** used a rental car



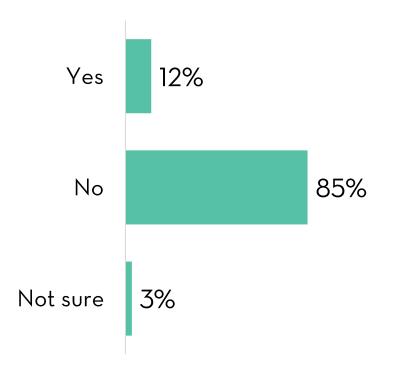




MULTI-DESTINATION TRIPS*

Was the Daytona Beach area part of multiple destination trip?

- 12% of paid visitors said visiting the Daytona Beach area was a part of a multi-destination trip
- Of the 12% who visited other destinations**, the top places were Orlando, St. Augustine, Tampa, and Miami







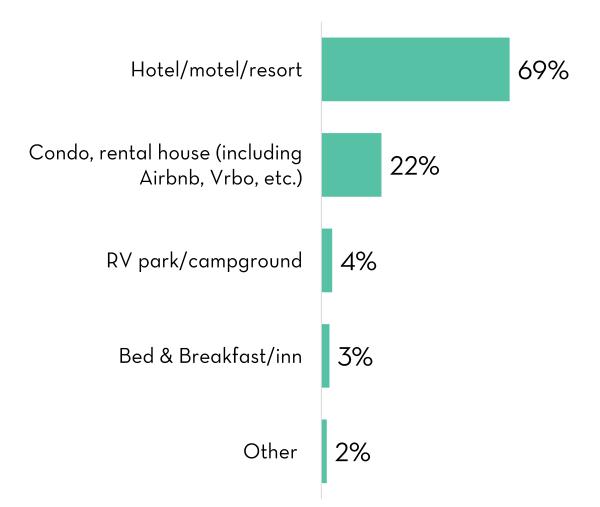
^{*}Only asked to those visiting for a special event, sporting event, or vacation/leisure.

^{**}Which other destinations did you/will you visit on this trip? Open-ended responses

ACCOMMODATIONS

In what type of accommodations did you stay?

- 69% of paid visitors stayed in a hotel, motel, or resort during their trip
 - This group of visitors' typical length of stay is
 4.4 nights
- 22% of paid visitors stayed in a condo or rental house during their trip
 - Their typical length of stay is 7.1 nights
- 3% of paid visitors stayed in a Bed & Breakfast or inn during their trip
 - Their typical length of stay is **5.8** nights



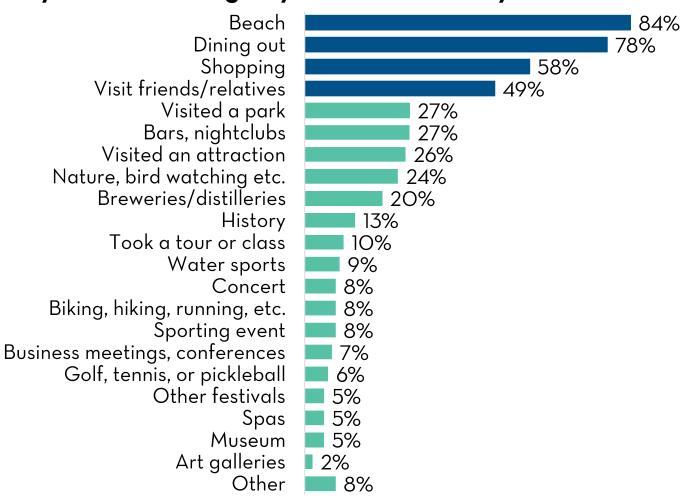




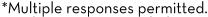
VISITOR ACTIVITIES*

Please tell me if you visited or engaged in any of the following on your visit to the Daytona Beach area:

- Over 4 in 5 paid visitors went to the beach when visiting Daytona Beach
- Nearly 4 in 5 paid visitors dined out at restaurants while in the area
- Nearly 3 in 5 paid visitors went shopping
- Nearly half of paid visitors visited friends and family







^{**}Other responses include attending special events, dinner cruises, wedding, etc.



DAILY TRAVEL PARTY SPENDING*

About how much is your travel party is spending per day on:

	Paid Visitors
Accommodations	\$162
Restaurants	\$91
Groceries	\$24
Shopping	\$103
Activities & attractions	\$82
Transportation	\$55
Other	\$24
Daily Spending	\$541





TOTAL TRAVEL PARTY SPENDING

	Paid Visitors
Accommodations	\$838
Restaurants	\$470
Groceries	\$126
Shopping	\$533
Activities & attractions	\$422
Transportation	<i>\$283</i>
Other	\$124
Trip Spending	<i>\$2,796</i>





TRIP PLANNING CYCLE: POST TRIP EVALUATION





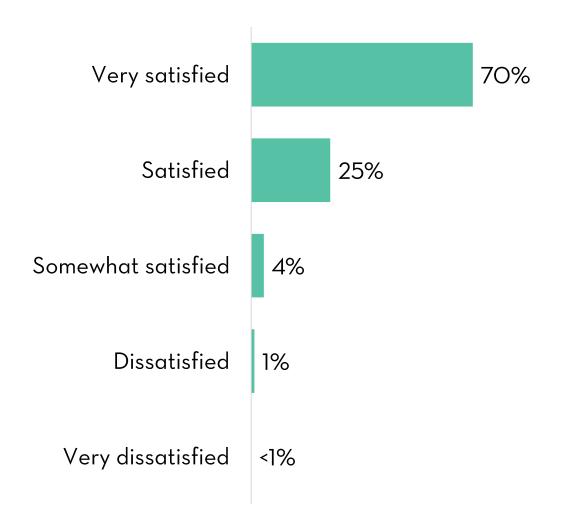


VISITOR SATISFACTION

How satisfied are you with your stay in the Daytona Beach area?

 95% of paid visitors were very satisfied or satisfied with their trip to Daytona Beach

 70% were very satisfied with their trip to Daytona Beach



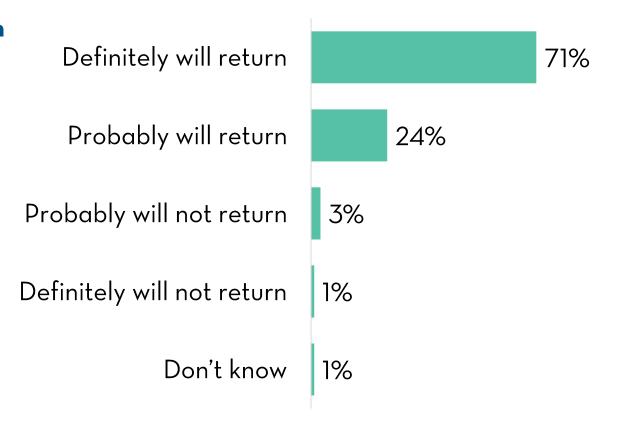




LIKELIHOOD OF RETURNING

How likely are you to return to the Daytona Beach area for a vacation?

- Over 9 in 10 paid visitors will likely return to Daytona Beach
- 5% are uncertain about returning*, the reasons listed most often are:
 - Prefer variety in vacation spots
 - Parking was a problem
 - Traffic was a problem
 - Not enough to do during the day
 - Only went there for a specific occasion
 - Too expensive
 - Customer service



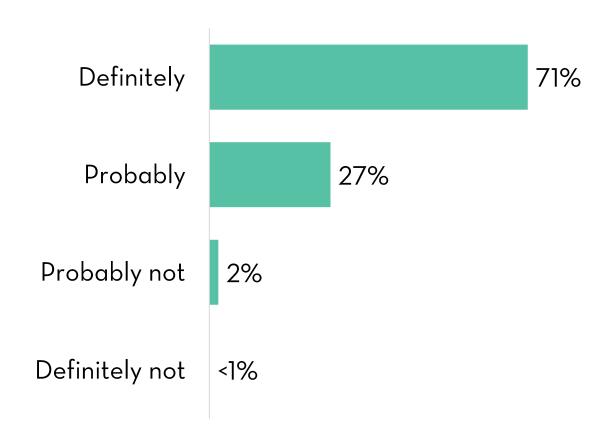




RECOMMENDING TO FRIENDS/FAMILY

Would you recommend the Daytona Beach area to friends/family over other vacation areas?

- Over 7 in 10 paid visitors would definitely recommend visiting Daytona Beach
- Nearly 3 in 10 would probably recommend visiting Daytona Beach



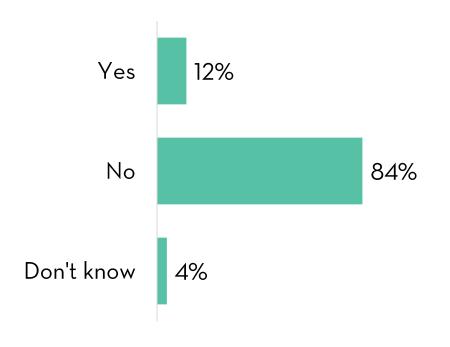




NEGATIVE PERCEPTIONS AND REASONS*

Is there anything that creates a negative perception of the Daytona Beach area in your mind?

- Over 4 in 5 paid visitors did not have any negative perceptions of the Daytona Beach area
- For those who said they had negative perceptions of the area, top reasons* were too many unhoused people, party town perception, traffic, construction, as well as feeling unsafe







DAYTONA BEACH

Visitor Profile and Economic Impact Report

April 2024 - March 2025

