DAYTONA BEACH

Visitor Profile and Economic Impact Report
January- March 2025







METHODOLOGY



Data Collection:

From January 1, 2025, to March 31, 2025, **629** visitors were interviewed in person at various locations including local hotels, the airport, public areas, downtown, and special events. The interviews captured feedback from all visitor types, including those staying in paid accommodations, unpaid accommodations, and day trippers.

- **466** interviews were completed by visitors staying in *paid* accommodations.

Economic Impact:

Economic impact figures are based on all visitor types, including those staying in paid accommodations, unpaid accommodations, and day trippers.

Visitor Profile:

Visitor Profile results represent <u>only</u> visitors staying overnight in <u>paid</u> accommodations, referred to as "paid visitors" throughout the report.

Note: The sampling error for a sample size of 629 is ±3.91% points given a 95% confidence level. That is, we are very certain (95%) that the results in our Visitor Profile Study are within 3.91% points of the "true" value on a quarterly basis.





EXECUTIVE SUMMARY



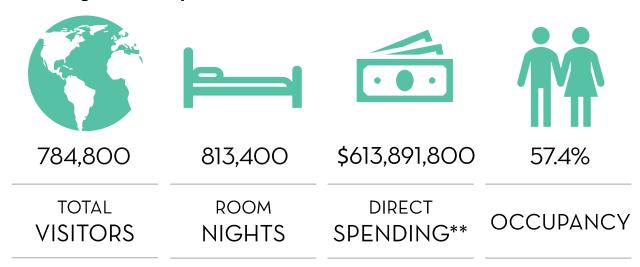




KEY PERFORMANCE INDICATORS*

- The median trip planning cycle was **68** days, with bookings made **59** days before the trip.
- Families with kids comprised **26%** of paid visitors from January to March, compared to 19% in the previous quarter.
- Median income of visitors this quarter is \$87,900, higher than that of last quarter (\$80,400).
- 45% of paid leisure/event visitors recalled seeing area advertising before their trip, up +8% points from last quarter.

Economic impact figures reflect all visitor types, including those staying in paid and unpaid accommodations, as well as day trippers. These figures are specific to the Halifax area, and do <u>not</u> include all of Volusia County.



^{*}Sources: Smith Travel Research, Key Data, and DSG Visitor Tracking Study

^{**}Visitation and spending estimates are preliminary. Adjustments may be made at the end of the year to account for quarterly fluctuations.





KEY PERFORMANCE INDICATORS (CONT.)

Economic impact figures reflect all visitor types, including those staying in paid and unpaid accommodations, as well as day trippers. These figures are specific to the Halifax area, and do <u>not</u> include all of Volusia County.

HOTELS*

64.8%

OCCUPANCY



\$177.65

AVERAGE DAILY RATE

*Hotel source: Smith Travel Research

**Vacation rental source: Key Data



\$115.33

REVENUE PER AVAILABLE ROOM

VACATION RENTALS**



29.9%

OCCUPANCY



\$216.36

AVERAGE DAILY RATE



\$65.54

REVENUE PER AVAILABLE ROOM







PAID VISITOR PROFILE



\$536

DAILY TRAVEL PARTY SPEND

45

MEDIAN AGE

\$87,900

MEDIAN HOUSEHOLD INCOME

2.8

HOTEL TRAVEL PARTY SIZE

3.4

VACATION RENTALS TRAVEL PARTY SIZE

\$1,576

TOTAL TRAVEL PARTY SPEND

16%

FIRST-TIME VISITOR

26%

TRAVELED WITH CHILDREN

4.2

HOTEL LENGTH OF STAY

7.7

VACATION RENTALS LENGTH OF STAY





MAIN REASONS, OTHER DESTINATIONS CONSIDERED, AND TYPES OF TRIPS

What was your main reason for taking this trip to the Daytona Beach area?*



Vacation/leisure trip 72%



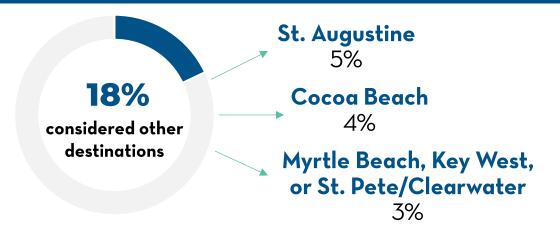
Special occasion/event



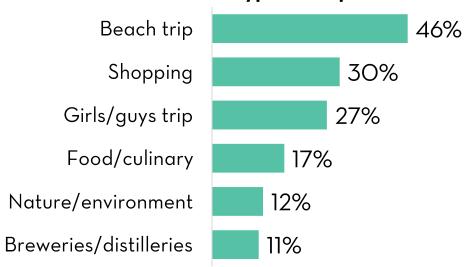
Visit friends/family 50%



Sporting event



Most common types of trips

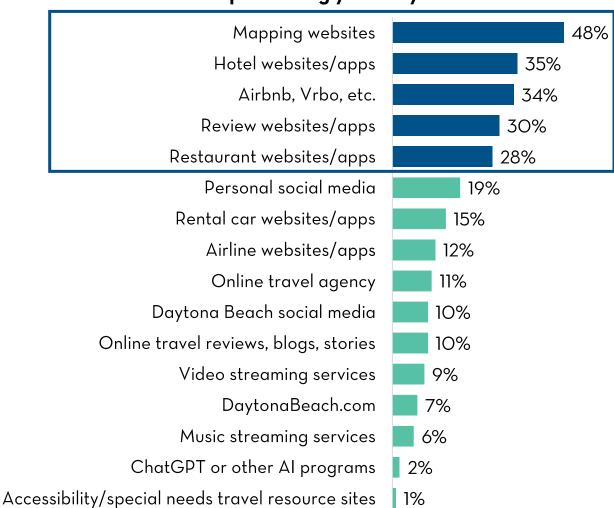




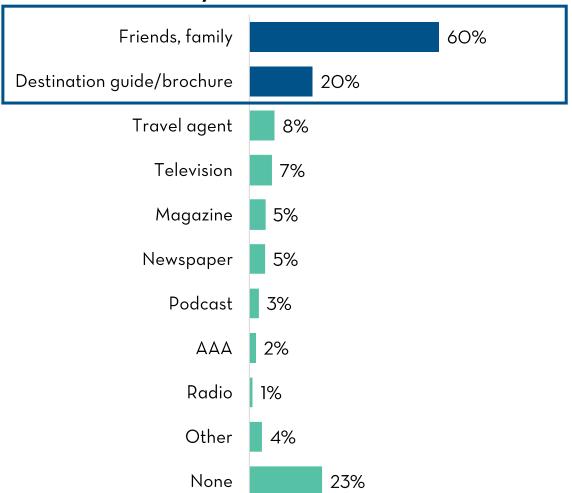


TRIP PLANNING SOURCES*

Did you use any of the following online sources to plan your trip or during your stay?



Did you use any other sources to plan your trip to the Daytona Beach area?







TOP SOURCES OF ADVERTISING EXPOSURE*

45% of all paid visitors noticed advertising

Of those, 81% were influenced by the ads to come to Daytona Beach



Online article
45%



Personal social media

39%



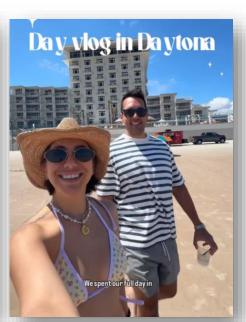
Travel/destination guide

37%



Daytona Beach's social media

23%



Traveler reviews/blogs

22%



*Only asked to those visiting for a special event, sporting event, or vacation/leisure. Multiple responses permitted.

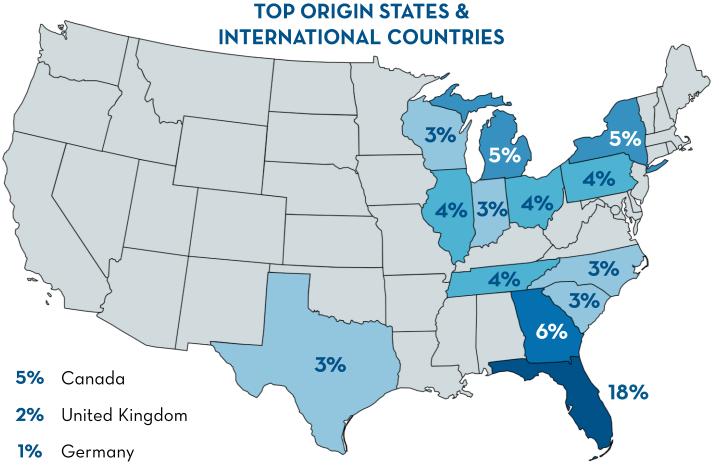






TOP VISITOR ORIGINS

The top 5 origin markets were consistently in the top 25 website traffic markets (January - March 2025), highlighting alignment between online interest and actual visitation - useful for targeting marketing efforts in certain markets.**



TOP ORIGIN MARKETS*	Percent
✓ Tampa-St. Petersburg	6%
✓ Atlanta	5%
✓ New York	5%
✓ Orlando-Melbourne	5%
✓ Jacksonville	4%

*Sources: DSG Visitor Tracking Study and Zartico

**Sources: DSG Visitor Tracking Study and Google Analytics





TOP VISITOR ACTIVITIES*



Dining out 82%



Beach 77%



Shopping 65%



Visit friends/relatives 51%



Bars, nightclubs 31%



Visited a park 30%



Visited an attraction 29%

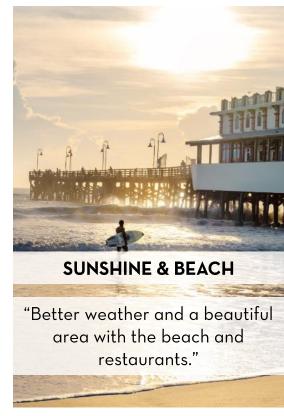


TOP REASONS FOR CHOOSING DAYTONA BEACH

Why did you choose Daytona Beach over the other destinations you considered?*







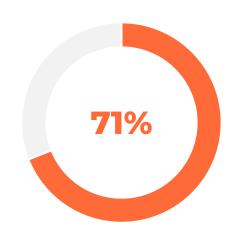




*Open-ended responses

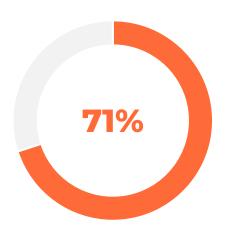


SATISFACTION STATISTICS



HIGHLY SATISFIED

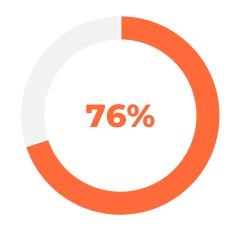
71% of visitors reported being very satisfied with their experience



DEFINITELY RETURN

71% of visitors said they would definitely return to Daytona

Beach area



DEFINITELY RECOMMEND

76% of visitors would definitely recommend the area to friends and family over other vacation areas



NEGATIVE PERCEPTION*

16% of visitors had a negative perception of the area

*Main reasons: Unhoused people, busy traffic, expensive parking, weather too cold, high crime rate/feeling unsafe, etc.





DETAILED FINDINGS







STUDY OBJECTIVES: VISITOR JOURNEY

Pre-Visit

Travel Party Profile Trip Experience Post Trip Evaluation

- Planning and booking cycles
- Planning sources
- Advertising influence on visitation
- Reasons for visiting
- Types of trips
- Recall of destination messaging
- Reasons for choosing

- Visitor origin
- Travel party size
- Party composition
- Visitor profile
- New/returning visitors

- Mode of transportation
- Multi-destination trip
- Accommodations
- Visitor activities
- Length of stay
- Visitor spending

- Satisfaction with the Daytona Beach area
- Likelihood of returning
- Likelihood of recommending
- Negative perceptions
- Improvement suggestions





TRIP PLANNING CYCLE: PRE-VISIT



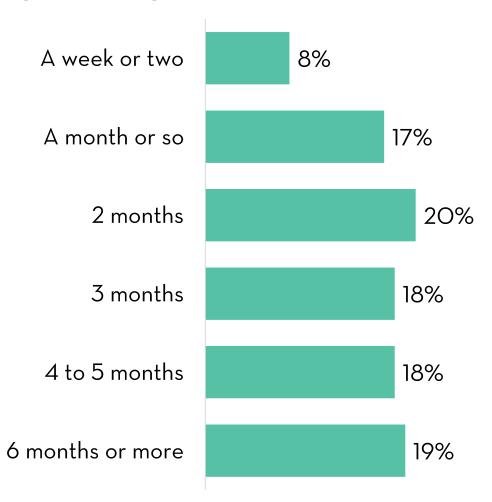




TRIP PLANNING CYCLE*

How far in advance did you plan this trip to the Daytona Beach area?

- Paid visitors to Daytona Beach have long trip planning windows, as 3 in 4 planned their trip two or more months in advance
- The typical paid visitor plans their trip 68 days in advance





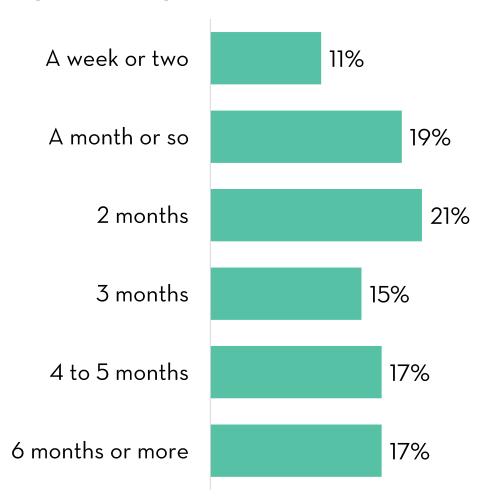


TRIP BOOKING CYCLE*

How far in advance did you book this trip to the Daytona Beach area?

 Likewise, the booking window for paid visitors to Daytona Beach is long, as 7 in 10 booked their trip two or more months in advance

The typical paid visitors book their trip 59 days in advance



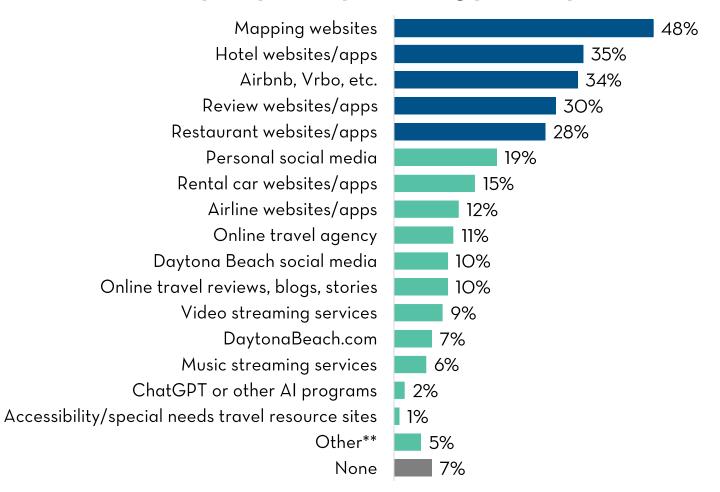




ONLINE TRIP PLANNING SOURCES*

Did you use any of the following online sources to plan your trip or during your stay?

- Nearly half of paid visitors used mapping websites to plan their trip
- Hotel websites/apps and Airbnb, Vrbo are also top sources with over 1 in 3 guests using them to plan their trip
- 1 in 10 paid visitors relied on the information from Daytona Beach's social media





*Only asked to those visiting for a special event, sporting event, or vacation/leisure.
Multiple responses permitted.

** Other responses include timeshare websites, weather channel, travel show blog, etc.

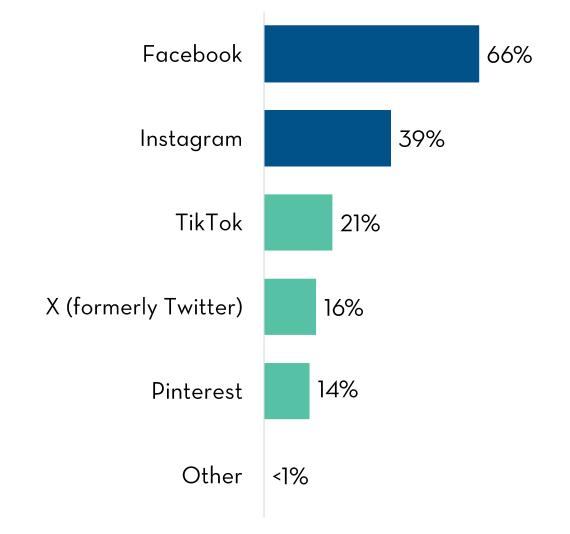


SOCIAL MEDIA PLANNING SOURCES*

Which social media platform?

Of the 10% of paid visitors who used
 Daytona Beach's social media to help plan
 their trip, 2 in 3 used information from
 Daytona Beach's Facebook page to plan
 their trip or during their stay

Nearly 2 in 5 paid visitors used Instagram



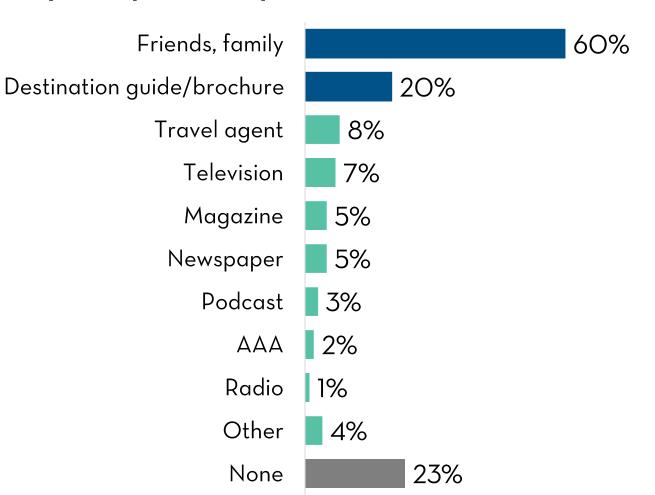




OTHER TRIP PLANNING SOURCES*

Did you use any other sources to plan your trip to the Daytona Beach area?

- At 60%, the top offline trip planning source was recommendations from friends and family
- 1 in 5 paid visitors used a destination guide or brochure
- 23% of paid visitors did <u>not</u> use any offline resources to help them plan their trip



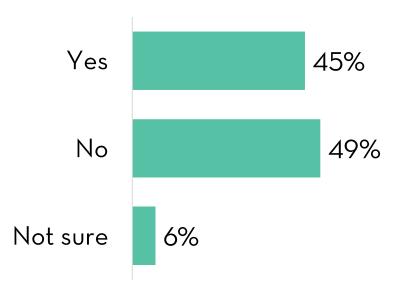




ADVERTISING AND PROMOTION RECALL*

Have you recently seen, read, or heard any advertising, promotions, or travel stories about the Daytona Beach area?

 45% of paid visitors recalled advertising, promotions, or travel stories about the Daytona Beach Area



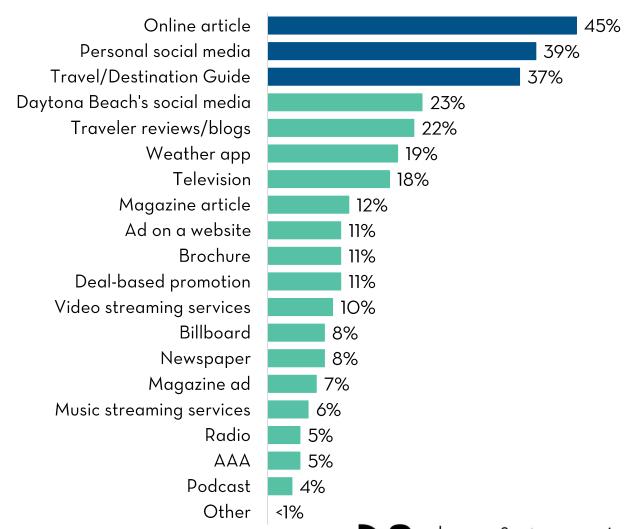




ADVERTISING AND PROMOTION SOURCES*

Where did you see this information about the Daytona Beach area?

- Of the 45% of paid visitors who recalled noticing advertising, promotions, or travel stories, nearly half saw them on an online article
- Nearly 2 in 5 of paid visitors saw the information in their personal social media





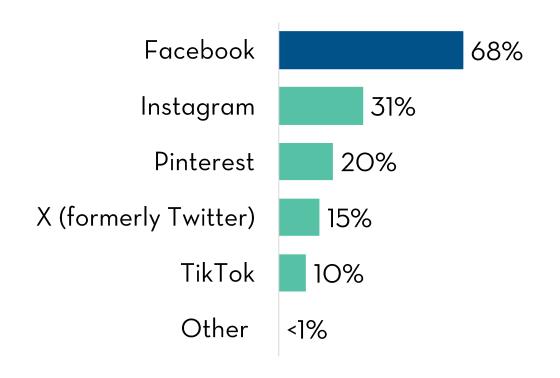


AD RECALL ON DAYTONA BEACH'S SOCIAL MEDIA*

Which social media platform?

 Of the paid visitors who recalled seeing advertising, promotions, or travel stories on Daytona Beach's social media, nearly 7 in 10 recalled seeing them on Daytona Beach's Facebook

 Over 3 in 10 recalled seeing them on Daytona Beach's Instagram



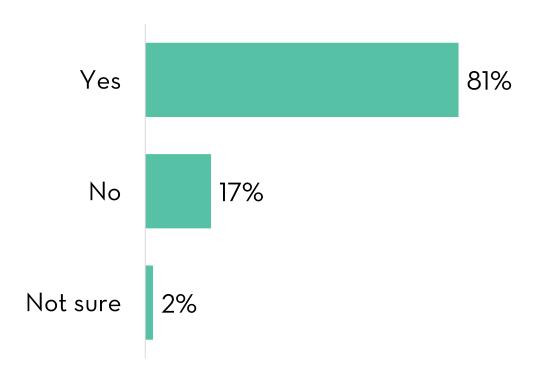




ADVERTISING INFLUENCE ON VISITATION*

Did this information influence you to come to the Daytona Beach area?

 Of the 45% of paid visitors who recalled noticing advertising, promotions, or travel stories, 81% were influenced to come to the area by it





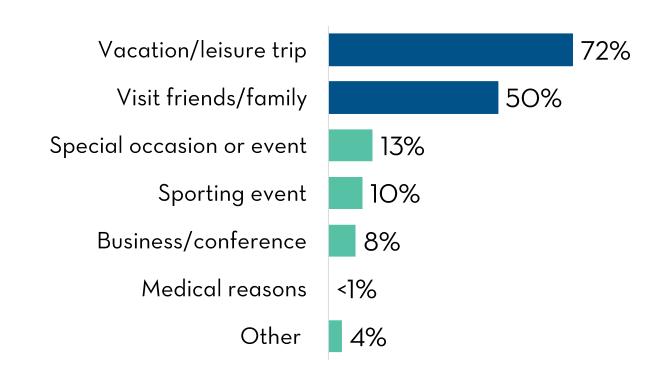


MAIN REASONS FOR COMING TO DAYTONA BEACH*

What was your main reason for taking this trip to the Daytona Beach area?

 Over 7 in 10 paid visitors came to Daytona Beach for a vacation/leisure trip

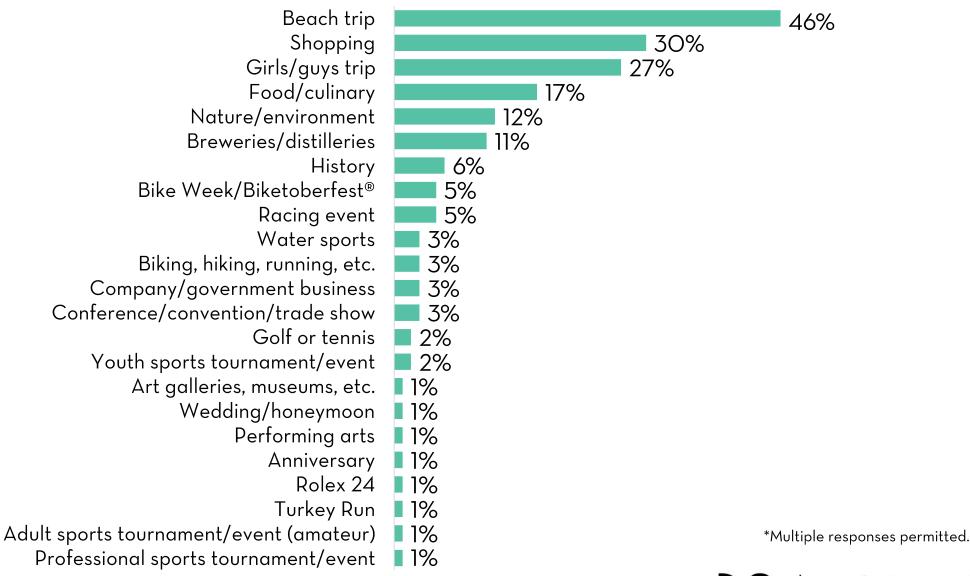
 Half came to the area to visit friends/family







TYPES OF TRIPS*



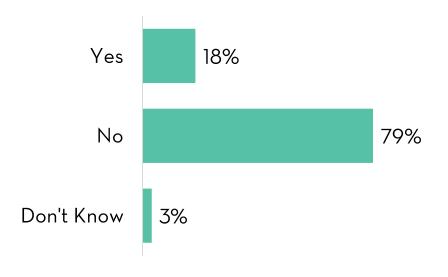




CONSIDERING OTHER DESTINATIONS?*

Did you consider other destinations before choosing the Daytona Beach area for this trip?

 Nearly 4 in 5 paid leisure visitors did not consider other destinations before choosing the Daytona Beach area



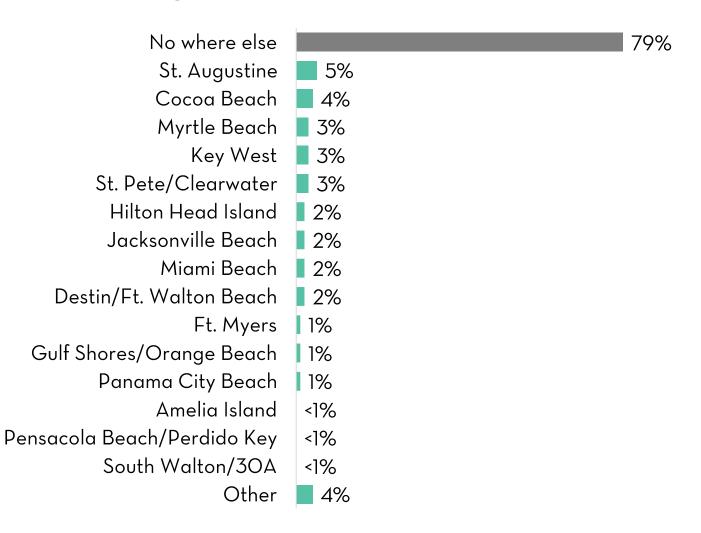




OTHER DESTINATIONS CONSIDERED*

Which other destinations did you consider?

 Of the 18% of paid visitors who considered other destinations, the top five were St. Augustine, Cocoa Beach, Myrtle Beach, Key West, and St. Pete/Clearwater







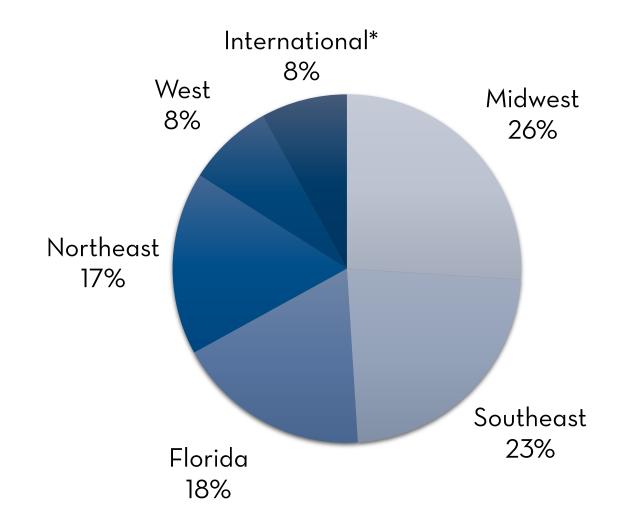
TRIP PLANNING CYCLE: TRAVELER PROFILE







REGION OF ORIGIN







TOP ORIGIN STATES

State	Percent
Florida	18%
Georgia	6%
Michigan	5%
New York	5%
Illinois	4%
Ohio	4%
Pennsylvania	4%
Tennessee	4%
Indiana	3%
North Carolina	3%
South Carolina	3%
Texas	3%
Wisconsin	3%







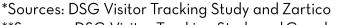
TOP ORIGIN MARKETS*

Ten top origin markets also ranked among the top 25 website traffic markets (Jan-Mar 2O25), highlighting alignment between online interest and actual visitation - useful for targeting marketing efforts in certain markets

	Market	Percent		Market	Percent
~	Tampa-St. Petersburg	6%		Columbia, SC	2%
~ /	Atlanta	5%	/	Columbus, OH	2%
V 1	New York	5%		Greensboro-High Point- Winston Salem	2%
~ (Orlando-Melbourne	5%		Hartford-New Haven	2%
∨ .	Jacksonville	4%		Indianapolis	2%
V I	Dallas-Fort Worth	3%	/	Miami-Fort Lauderdale	2%
ı	Detroit	3%		Milwaukee	2%
~ I	Boston	2%		Washington, DC-Hagerstown	2%
~	Chicago	2%			







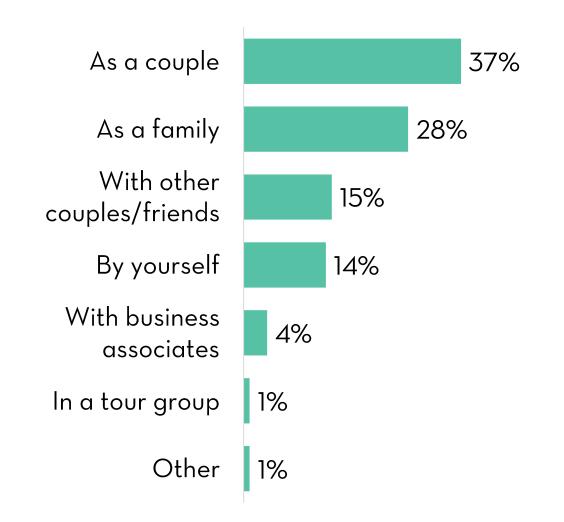
^{**}Sources: DSG Visitor Tracking Study and Google Analytics



TRAVEL PARTIES

On this trip, are you traveling:

- Nearly 2 in 5 paid visitors traveled as a couple
- Over **1 in 4** of travel parties included children under the age of 20
- For paid visitors, the mean travel party size was 2.9



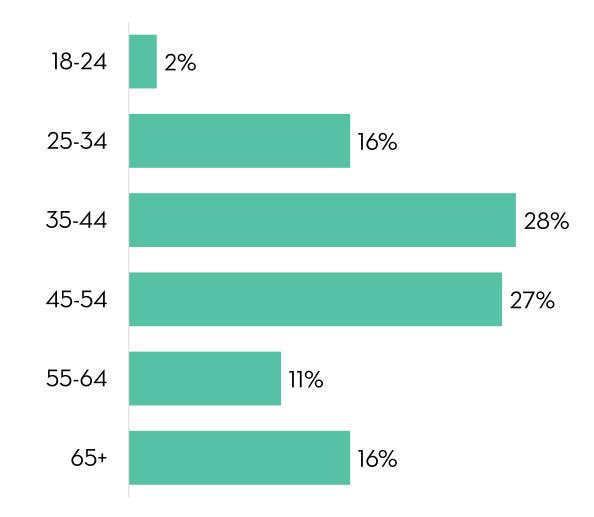




AGE

Which category best fits your age?

 The median age of paid visitors to Daytona Beach is 45, with nearly 3 in 10 visitors aged 35 to 44 years old



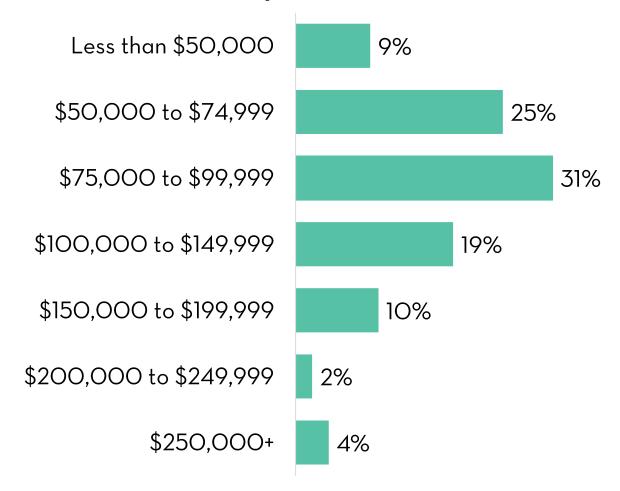




HOUSEHOLD INCOME

Which category best fits your total household income last year from all sources?

- Paid visitors to Daytona Beach had a median household income of \$87,900 per year
- 35% had household incomes over \$100,000



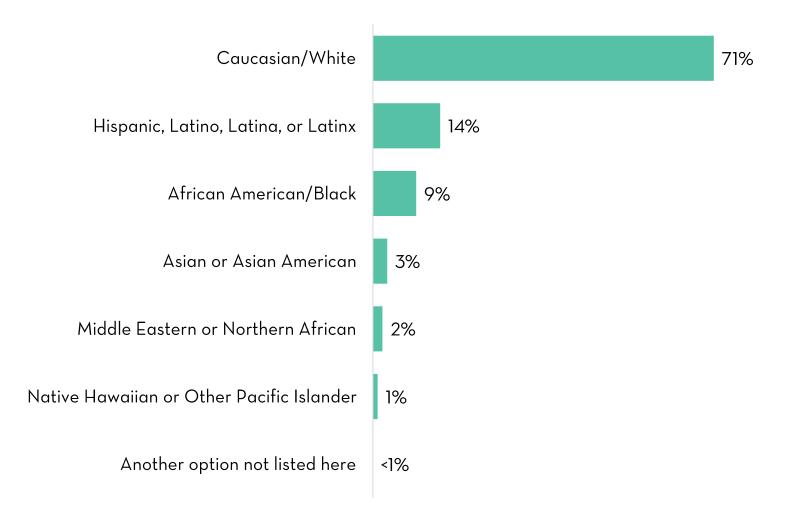




RACE/ETHNICITY*

How do you identify your race/ethnicity?

 The largest ethnicity group among paid visitors is Caucasian (71%), followed by Hispanic, Latino, Latina, or Latinx (14%), and African American/Black, (9%)



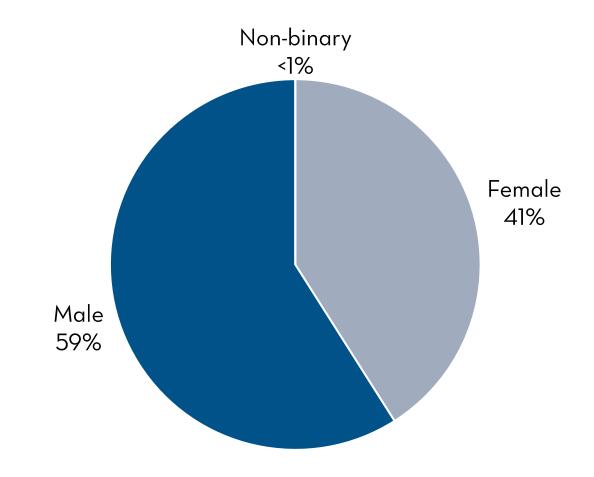




GENDER*

How do you identify your gender?

• **59%** of paid visitors who agreed to participate in this survey are **male**



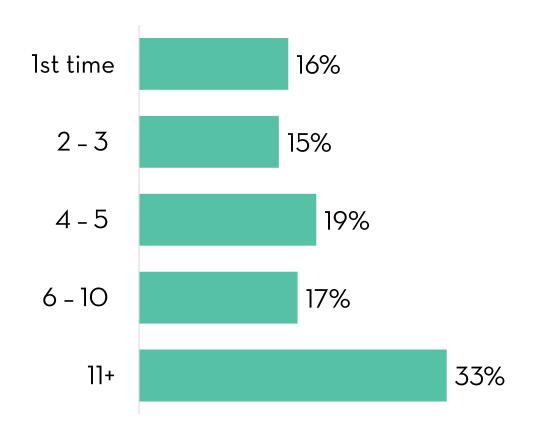




NEW & RETURNING VISITORS

Approximately how many times have you ever visited the Daytona Beach area?

- 1 in 6 paid visitors said this was their firsttime visiting Daytona Beach
- 1 in 3 had been to the area 11+ times







TRIP PLANNING CYCLE: TRIP EXPERIENCE



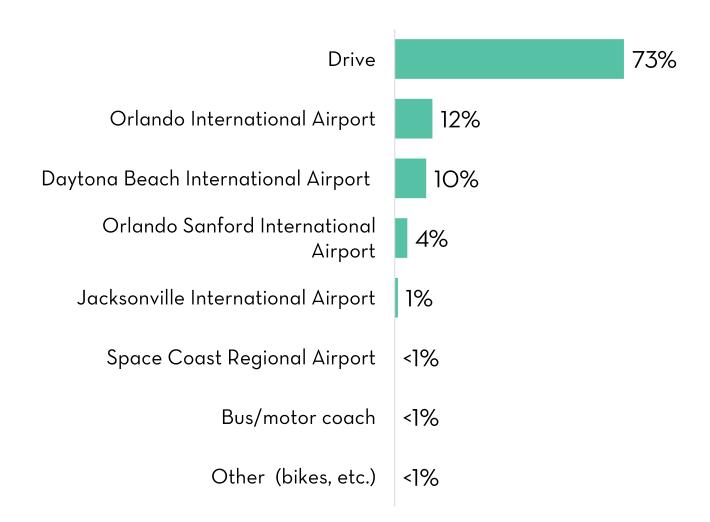




TRANSPORTATION*

What transportation did you use to get to the Daytona Beach area?

- Daytona Beach is a drive-market for most paid visitors, with nearly 3 in 4 choosing to travel by car
- 12% of paid visitors flew into the Orlando International Airport





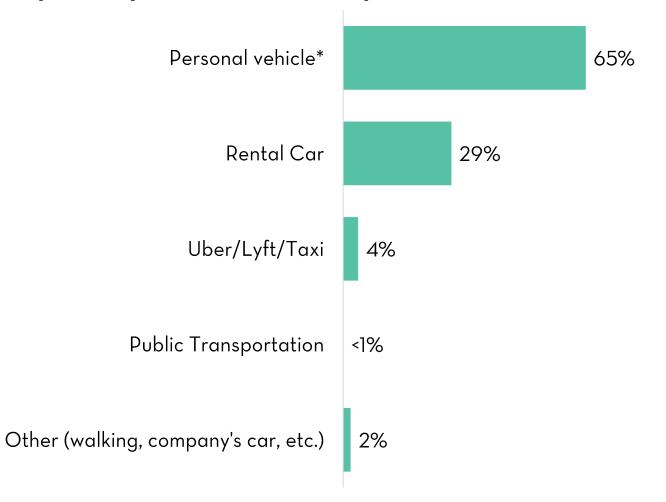


TYPE OF TRANSPORTATION WHILE IN THE AREA

What type of transportation did you primarily use while in the Daytona Beach area?

 Nearly 2 in 3 paid visitors drove a personal vehicle* while in the area

• Nearly 3 in 10 used a rental car



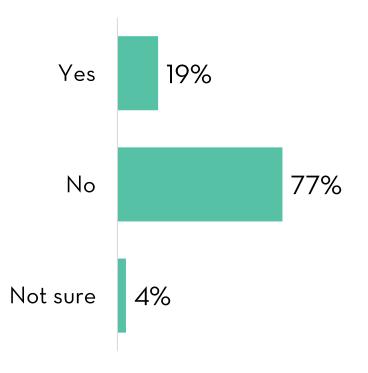




MULTI-DESTINATION TRIPS*

Was the Daytona Beach area part of multiple destination trip?

- 19% of paid visitors said visiting the Daytona Beach area was a part of a multi-destination trip
- Of the 19% who visited other destinations**, the top places were Orlando, St. Augustine, Tampa, New Smyrna Beach, and Miami







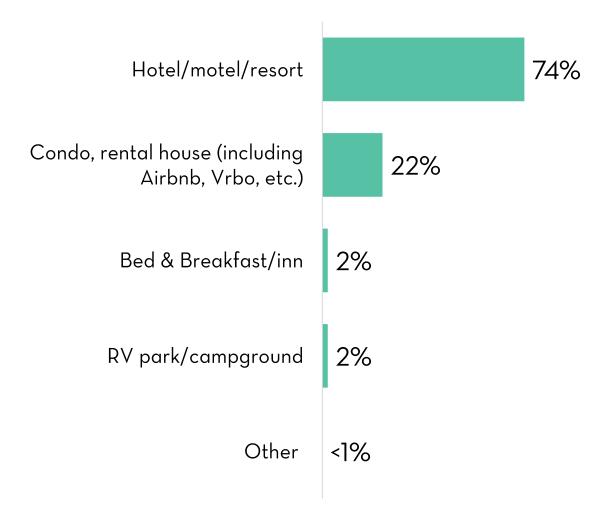
^{*}Only asked to those visiting for a special event, sporting event, or vacation/leisure

^{**}Which other destinations did you/will you visit on this trip? Open-ended responses

ACCOMMODATIONS

In what type of accommodations did you stay?

- 74% of paid visitors stayed in a hotel, motel, or resort during their trip
 - This group of visitors' typical length of stay is
 4.2 nights
- 22% of paid visitors stayed in a condo or rental house during their trip
 - Their typical length of stay is 7.7 nights
- 2% of paid visitors stayed in a Bed & Breakfast or inn during their trip
 - Their typical length of stay is **4.3** nights



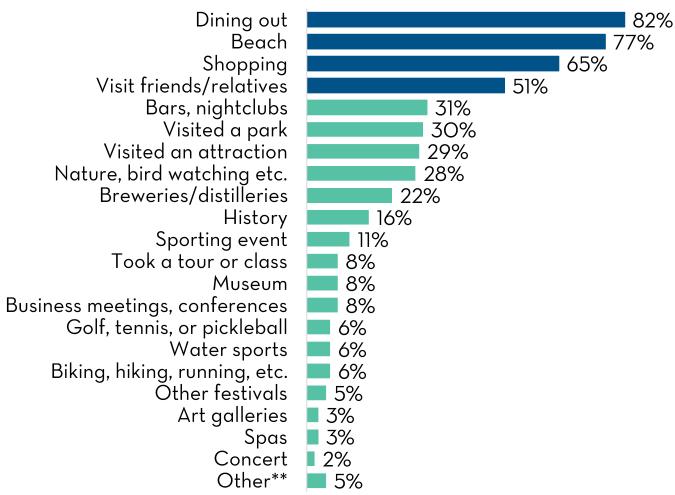




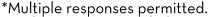
VISITOR ACTIVITIES*

Please tell me if you visited or engaged in any of the following on your visit to the Daytona Beach area:

- Over 4 in 5 paid visitors dined out at restaurants when visiting Daytona Beach
- Over 3 in 4 paid visitors went to the beach while in the area
- Nearly 2 in 3 paid visitors went shopping







^{**}Other responses include attending special events, dinner cruises, wedding, etc.



DAILY TRAVEL PARTY SPENDING*

About how much is your travel party is spending per day on:

	Paid Visitors
Accommodations	\$186
Restaurants	\$79
Groceries	\$23
Shopping	\$106
Activities & attractions	\$87
Transportation	\$48
Other	\$7
Daily Spending	\$536





TOTAL TRAVEL PARTY SPENDING

	Paid Visitors
Accommodations	\$547
Restaurants	\$232
Groceries	\$67
Shopping	\$312
Activities & attractions	\$256
Transportation	\$140
Other	\$22
Trip Spending	<i>\$1,576</i>





TRIP PLANNING CYCLE: POST TRIP EVALUATION





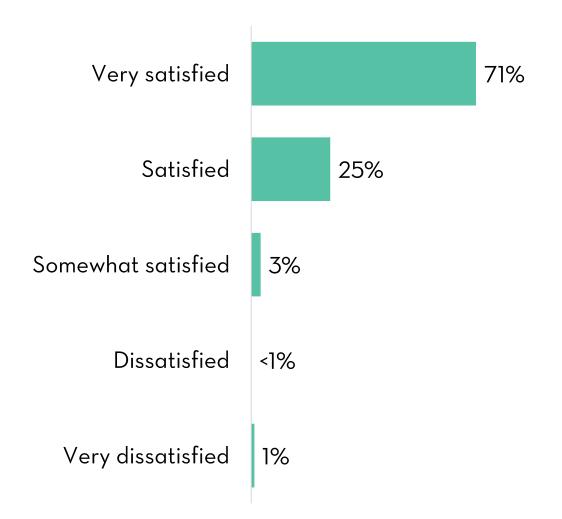


VISITOR SATISFACTION

How satisfied are you with your stay in the Daytona Beach area?

 96% of paid visitors were very satisfied or satisfied with their trip to Daytona Beach

 71% were very satisfied with their trip to Daytona Beach







LIKELIHOOD OF RETURNING

How likely are you to return to the Daytona Beach area for a vacation?

 Over 9 in 10 paid visitors will likely return to Daytona Beach

- 5% are uncertain about returning*, the reasons listed most often are:
 - Only went for a specific occasion 1%
 - Too expensive 1%
 - Customer Service 1%
 - Not enough to do during the day 1%



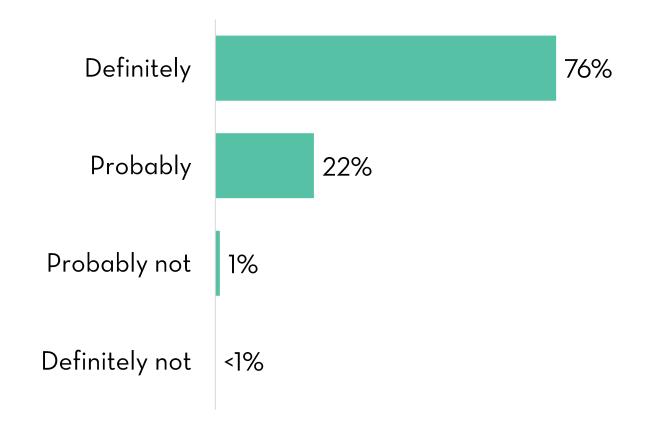




RECOMMENDING TO FRIENDS/FAMILY

Would you recommend the Daytona Beach area to friends/family over other vacation areas?

- Over 3 in 4 paid visitors would definitely recommend visiting Daytona Beach
- Over 1 in 5 would probably recommend visiting Daytona Beach



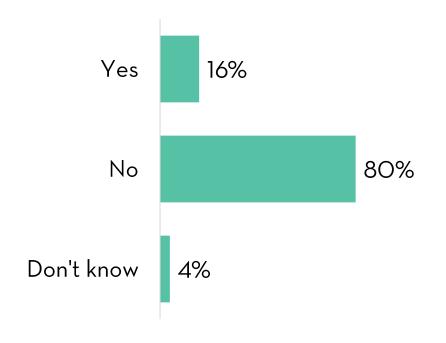




NEGATIVE PERCEPTIONS AND REASONS*

Is there anything that creates a negative perception of the Daytona Beach area in your mind?

- 4 in 5 paid visitors did not have any negative perceptions of the Daytona Beach area
- For those who said they had negative perceptions of the area, top reasons* were too many unhoused people, busy traffic, as well as expensive parking







DAYTONA BEACH

Visitor Profile and Economic Impact Report January - March 2025

