

# COVID-19 PRECAUTIONS TRAINING FOR HOSPITALITY EMPLOYEES



As you welcome guests back, earn their confidence by training your team (and yourself) to meet the new health and safety challenges presented by COVID-19.

As properties look to enforce COVID-19 requirements with guests, difficult situations may arise with guests adhering to the guidelines.



Become a destination expert and learn how to create the best visitor experience possible!

Learn more:  
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This training offers all hotel employees guidance on how to reduce tensions and promote a safe environment while maintaining the spirit of hospitality throughout all interactions.

Become a destination expert, enhance your career, help grow the tourism economy, and learn how to create the best visitor experience possible.

## This training guides employees in:

- Preparation and awareness
- Signs of escalation
- Ways to stay calm
- De-escalation steps
- How to assist others
- How to get help

**COST:**  
**\$5\***

**ENROLL NOW**



Classes in Spanish and group enrollments available.

\*\$10 class fee, \$5 of which will be paid for by the Greater Palm Springs Tourism Foundation