



STRATEGIC REOPENING

Our top priority is the health and wellbeing of travelers, their loved ones and our community. We take this responsibility very seriously and are doing everything we can to keep them safe and healthy. To ensure the wellbeing of all travelers, Los Cabos has developed a transformative five-phase reopening plan centered on consistent strict standards that facilitate a safer travel environment.

HEALTH AND SAFETY MEASURES:



Created **health and safety guidelides** consistent with health authorities



Developed a layered approach with united support from all travel partners to reinforce **hygiene, cleaning, traveler physical distancing**, and the use of **personal protective equipment (PPE)**



Partnered with travel providers to obtain a **“Clean Point”** (Punto Limpio) certification offered by the Mexico federal government to strictly adhere to hygiene protocols.



Streamlined the **communication protocols** between hotel, suppliers, and local authorities



Enforced a flexible **travel policy** across all hotel properties .



Implemented standardized **health screening protocols** at the airport and port.

FIVE-PHASE

- 1** Limit travel activity with focus on the implementation of health and safety guidelines.
- 2** Reopening of the international terminal at the airport and gradual recovery of international arrivals.
- 3** Recovery of national and international arrivals, specially reservations that were previously postponed.
- 4** Return of leisure travelers and groups from international destinations. Recovery of 60% of bookings projected by EOY.
- 5** Restore of 60% of air connectivity along with 80% of bookings.

A transformative and safer way of traveling and leave the destination better than before.