**Americans with Disabilities Act (ADA)**

**Hospitality & Disability RESOURCES**

**National ADA Network: Hospitality & Disability web site**

[www.adahospitality.org](http://www.adahospitality.org)

**ADA Business Connection: Tax Incentives**

*Tax Credits & Deductions are available to private business to make accessibility improvements.*

[www.ada.gov/taxincent.pdf](http://www.ada.gov/taxincent.pdf)

**Food Service: Accommodating Diners with Disabilities**

<http://dev.adata.org/factsheet/food-service>

**ADA Quick Tips: Customer Service for Front Line Staff**

<https://adata.org/factsheet/quicktips-customer-service>

**ADA Fact Sheet: Accessible Lodging**

<https://adata.org/factsheet/accessible-lodging>

**ADA Checklist for Existing Facilities**

[www.adachecklist.org](http://www.adachecklist.org)

**ADA Update: A Primer for Small Business**

[www.ada.gov/regs2010/smallbusiness/smallbusprimer2010.pdf](http://www.ada.gov/regs2010/smallbusiness/smallbusprimer2010.pdf)

**ADA Business Connection**  
[www.ada.gov/business.htm](http://www.ada.gov/business.htm)

**Service Animal Resource Hub** **(ADA National Network)**

<https://adata.org/service-animal-resource-hub>

**At Your Service: Welcoming Customers with Disabilities**

*A free webcourse for discovering the best practices for effectively working and interacting with people who have disabilities.*

[www.wiawebcourse.org](http://www.wiawebcourse.org)

**For more information on the Americans with Disabilities Act (ADA) contact:**

****

800-949-4232 (v/tty)

adasoutheast@law.syr.edu

[ADASoutheast.org](http://www.adasoutheast.org/)