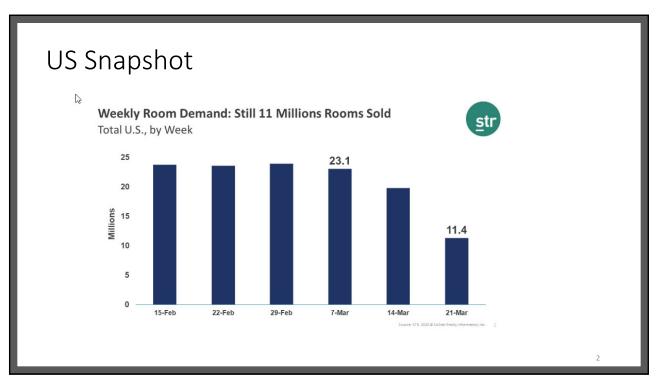
# COVID-19 Visitor Economy Update

Irving City Council 3/31/2020

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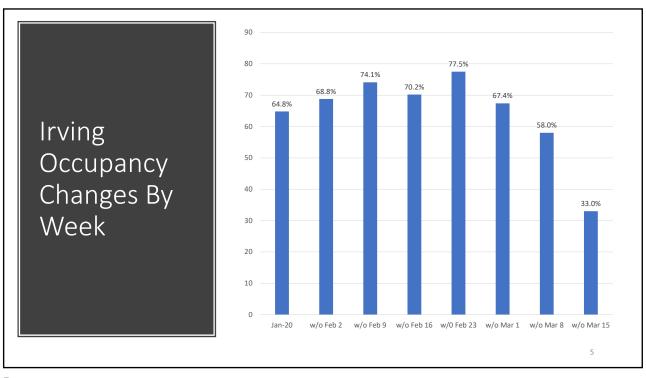


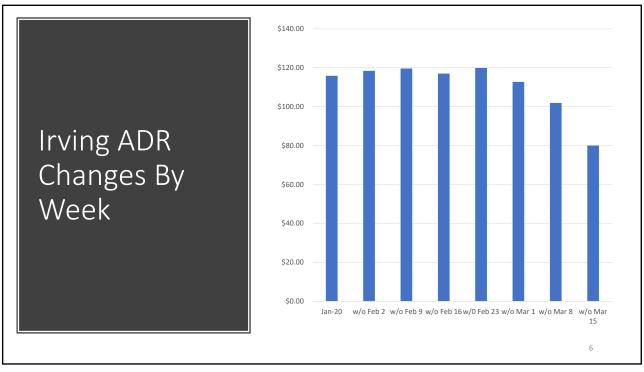
"The industry was already set for a non-growth year, now throw in this ultimate 'black swan' event, and we're set to see occupancy drop to an unprecedented low," said Jan Freitag, STR's senior VP of lodging insights. "Our historical database extends back to 1987, and the worst we have ever seen for absolute occupancy was 54.6% during the financial crisis in 2009. With roughly six of 10 rooms on average empty, already wavering pricing confidence will take a significant hit and drop ADR to a six-year low."

SOURCE: STR

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Travel industry losses will far	Expected Travel-Rela	Expected Travel-Related Losses in 2020	
This is 7 times the impact of 9/		Direct travel industry	Total impact
	Lost spending (\$ billions) Air transportation	-\$400 -\$75	-\$910
	Other Transportation	-\$60	
A 6400 billion dealine in traval			
spending in the US this year will translate into a total economic loss	Food Services	-\$99	
of \$910 billion in economic output. This is more than seven times the impact of 9/11 on travel sector	GDP Impact (\$ billions)	-\$220	-\$502
revenue.	Expected Travel-Relate  Lost spending (\$ billions)  Air transportation Other Transportation Other Transportation Other Transportation Retail Food Services  GDP Impact (\$ billions) Air transportation Other Transportation Other Transportation Other Transportation Other Transportation Lodging Recreation & Amusement Retail Food Services Travel-Planning  Expected Travel-Relate  Expected Trave	-4,746	-5,868
50000 St. 10 St.			
In the second quarter, travel-			
and result in a total employment	Expected Travel-Related Losses in 2020		
loss of 5.9 million jobs in the US			
(including indirect impacts).			
A decline of \$60 billion in toyon will			
be realized as a result of travel	Travel Planning	-90	
declines in 2020.	Lost taxes (\$ billions)		
This equates to a 34% decline in			
travel economic impacts for the			
entire year.	Local	-\$4.8	-\$11.0









Some cancellations took place before Force Majeure kicked in

Without Force Majeure, cancellation fees apply

ICC allowing deposits to apply to future events when possible



Most groups appear to be waiting for local Orders to change in order to allow Force Majeure to apply

Cancellation fees no longer apply and refunds are due for any deposits received

96+ groups/23K TRNs (\$8million eco impact) cancelled or lost



ICC events are cancelling for spring and summer, with some fall

Some looking for new dates later in the calendar year, others into 2021

Some events simply can't be rescheduled

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#### Closures & Other Challenges

- Four Seasons Resort & Club through May 1
  - · Skeleton staff remains on site
- Omni Mandalay through June 1
  - Skeleton staff remains on site, renovations are continuing
- Cool River Café permanently
- Other hotel and restaurant closings will continue to happen
- Challenges as bad elements realize hotels operating with thin staffs
  - Late night calls to front desks complaining of leak in a room, or a gunshot heard
  - Agent leaves front desk unoccupied, bad guys sneak in and rob the cash drawer

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#### **Industry-Supporting Activities**

- Sales & Services Focused on longer-term business opportunities and rebooking for the short-term wherever possible, while respecting crises across the industry; hotels have been polled for emergency response needs
- Marketing & Communications Changed messaging primarily to focus on supporting remaining industry and its workforce in Irving, primarily restaurants, through social media channels
- Resources have also been developed on websites for all things COVID-19 that may be helpful to visitors, industry, etc., including CARES Act, SBA, Workforce, links to resources within IHLA/THLA, TRA, US Travel/Destinations International, etc.
  - Nearly 13,000 page visits to date, with average time on the page of over 12 minutes

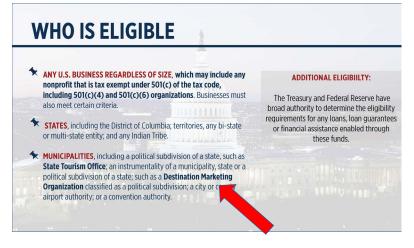
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#### **ICVB & ICC Operations**

- Expenditures have been identified that can be stopped/pushed/postponed
- Will bring forward budget adjustment to utilize what remains of reserve funds
  - Anticipating reduced collections for January-March quarter (March impact)
  - Anticipating minimal revenues for April-June quarter
  - Revenue gains that had been made by ICC have been eliminated
  - We anticipate we will still need some short-term financial assistance and ability to secure CARES resources
- Some CARES Act components are expected to be available for tourism promotion/recovery (including for municipal/gov't CVBs), but details/fund availability timing TBD — Emergency Stabilization Fund & CDBG Grants

## \$454Billion Emergency Stabilization Fund

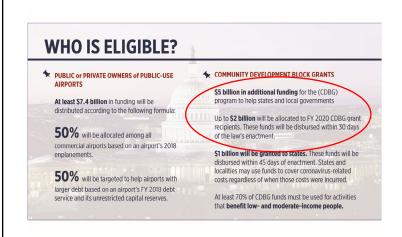


Programs directed by the Treasury Dept through the Federal Reserve – municipal bonds and commercial paper funding facility among the assumptions

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### Federal Grants for Airports & CDBG



Rules for CDBG eligibility are expected to be adapted as they were for Puerto Rico and USVI post-Hurricane Maria to specifically allow for grants for tourism promotion.

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## **Our Current Assumptions**

- Best Case Scenario June Recovery, No China Relapse
  - 10% Occupancy for April and May
  - 25% Occupancy for June
  - 30% Occupancy for July
  - 40% Occupancy for August
  - 55% Occupancy for September
  - 60% Occupancy for October
  - Occupancies restored to typical levels by year-end due to pent-up business demand
  - Average daily rate will take 12 months minimum to catch up (recovery may be compressed due to rapid decline of remaining business – rate war timing could potentially be limited)