Converged Phones – Digium System

Create the ability to transfer an active conversation from your desk phone to your cell phone

Save Converged Phone

Programming your cell number into the system

- Log into your desk phone account by going to <u>http://pbx.smgicc.com</u>
- Select Features > Converged Phones

• Click on Create Converged Phone, then External Number

- Enter 9 in the Outgoing Dialing Prefix box, then your 10 digit mobile number in the External Number
- Leave Acknowledged Rapid Transfer set to NO if you want the call to dump directly to your cell or select YES if you prefer to press a key to accept the transfer after receiving the call on your cell
- Enter a label name for easy reference, such as "Transfer to my cell"
- Select which number you will have to press to initiate the transfer to your cell
- Ignore Rapid Transfer Sound
- Click on Save Converged Phone



Utilizing the feature after set-up is complete

While on the active call from your desk phone, ask the person you are speaking with to hold on a moment (but don't place them on hold)

Press * * then the number you selected in the programming step above

Your cell phone will ring, showing your direct dial number as the caller When you answer the call, continue your conversation – the person you are speaking with will not know that you have even made the transfer